

Case Study – H2O café

Café H2O in Malvern is a prime example of how working together truly gives wonderful opportunities to local people.

Jamboree is an established local co-operative of adult members each of whom have a learning disability. The café gives the members an opportunity to prepare and serve fresh food, interact with the customers, and share in the profits. Team Jamboree operates the café at weekends as well as during the week.

The café, based at Wyche Innovation Centre, is truly one of a kind with around 16 members of staff supporting the running, cooking and serving of the wonderful food on offer. All of the staff members have learning disabilities and have, generally, in the past found it difficult to find meaningful paid employment and managed to fit in. However, Café H2O has allowed just that. The brilliant initiative was initiated by Emma Philpot, Adrian Burden and Jamboree Support Services and has been running for 10 years.

The opportunity has allowed the staff members to thrive, improving their employability skills, growing their knowledge around hospitality, building self-confidence, developing their customer service and so much more. The café allows all community members to find a place where they are valued and invested in. This is imperative to them becoming part of an inclusive community.

This co-operative has been such a wonderful addition to the Innovation Park and attracts customers from across the county and from all walks of life. They love the interaction with the staff and really value what this café is trying to achieve.

Jamboree are more than happy to share their knowledge about the initiative to encourage others to follow suit. Their doors are always open if you ever want to find out more or even pop in for a warm cup of tea.

Café H2O is a collaboration between Key IQ Key IQ.com and Jamboree Jamboree-preservers.