

West Mercia Police and Crime Panel

Mr John Campion
West Mercia Police and Crime Commissioner
Hindlip Hall
Worcester
WR3 8SP

28 June 2019

Dear Mr Campion

ANNUAL REPORT

Thank you for attending the meeting of the Police and Crime Panel on 18 June and presenting your draft Annual Report for 2018-19. In accordance with the Police Reform and Social Responsibility Act this letter is the report of the Panel following its consideration of the Annual Report.

During consideration of the Report the Panel made the following points:

- With reference to the outcome of stop and searches a member of the Panel asked whether performance was related to volume and made specific reference to knife crime. You undertook to provide information to the Panel separately about this
- Members of the Panel were keen to consider the proposed PCC's Serious and Organised Crime Strategy, referred to at page 11 of your report, before this was finalised and you agreed to facilitate this. This relates particularly to your later comment at page 29 concerning your 'influence and development of a performance framework.
- It would be helpful to provide metrics for 999 and especially 101 calls to show the length of calls before they are abandoned
- It would be helpful to help track performance on satisfaction with West Mercia Police in the results of both the local survey and that in the British Crime Survey, acknowledging that the measures used in both are slightly different.

In addition, the Panel made one recommendation, which is that statistics from the previous year on a like for like basis with the current year are included in the summary of the Report ('The Year in Numbers') to show performance trends.

I look forward to your response to this letter prior to publishing the Annual Report.

Yours sincerely



Cllr Stephen Mackay
Chairman of the West Mercia Police and Crime Panel

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