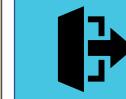


Checking In and Out Process

Hotel Check-In (Guest Experience)



- 1. Arrive at the Hotel
- 2. Wait in the queue
- 3. Pay for the stay
- 4. Fill in registration form
- 5. Get the room key
- 6. Go to your room



Hotel Check-Out (Guest Experience)

- 1. Pack all belongings
- 2. Head to the checkout desk
 - 3. Hand key back
 - 4. Pay any extra charges
 - 5. Provide any feedback
 - 6. Leave the hotel

