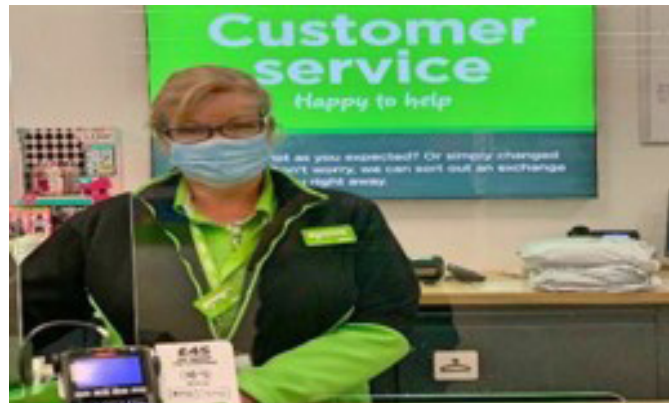




# RETAIL JOB ROLES ACTIVITY

1. Can you work out the retail job roles from the pictures below? Pick from the following: Retail Cleaner, Retail assistant, Retail Manager, Shelf stocker, Deli counter assistant, Customer service desk.





## 2. Can you work out the retail job roles from the explanation of activities?

Pick from the list: Shelf stacker, Team leader, Customer service desk, Till assistant.

I lead a team of retail assistants during their shift, I report to a retail manager, what is my role?

I take payments from people through the till once they have selected their products to buy. What is my role?

I support people with their refund, exchanges and product information or complaints. What is my role?

I help keep the products stocked up and out on display. What is my role?

## 3. Can you list some of the skills you will need for the following job roles?

Retail Manager

Retail Assistant

Customer services Desk

Retail Cleaner