



PASSPORT TO RETAIL

NAME:

NAME:

INSERT
PHOTO

MY KEY SKILLS:

WHERE I WANT
TO DEVELOP:

CUSTOMER SERVICE

- UNDERSTANDING CUSTOMER SERVICE
- KNOW YOUR STORE
- CUSTOMER SERVICE DESK

RETAILERS & PRODUCTS

- TYPES OF RETAILERS AND PRODUCTS
- SAFE STORAGE AND STOCKING
- DISPLAYS AND MARKETING

RETAIL PAYMENTS

- PAYMENT METHODS
- RETURNS, REFUNDS & MORE
- PACKAGING AND MORE

EMPLOYMENT

- BECOMING EMPLOYED
- DURING EMPLOYMENT
- PROGRESSING IN EMPLOYMENT