



The Branch Project

The following information will inform you on how to make a referral into the service. We are always on hand to talk the referral through with you prior to making it or to be on the end of the phone whilst you are online putting it through. This information may also offer a brief insight of the service to share with the young person.

Please visit our website a, <https://www.wmrsasc.org.uk/> you will see in the top row of menu tabs there is the option for 'Making a Referral'. If you click on this, there is the option for 'self-referral', or 'organisational referral'. If it is that you are making the referral on behalf of the young person you are working with, please click on the 'Organisational Referral' option. Here the form will guide you through entering the relevant information to ensure the young person is given the most suitable support for them. The online referral form is an opportunity to voice any concerns that you and the young person may have. The young person need not have been a victim of child sexual exploitation or child abuse, if you are concerned that they are vulnerable to exploitation then we can support the young person with their vulnerability. We also support young people who are presently a victim or historically been a victim of sexual exploitation. It would be helpful if you can share as much relevant information as possible so that we can develop their support plan to meet their individual needs. West Mercia Rape and Sexual Abuse Support Centre ISVA/ Navigator will then contact the young person and will look to identify with the young person what their support needs are. When the first assessment is complete, the ISVA/ Navigator sends the referral to the Branch Line manager Carrie O'Keefe, the young person may need to wait a short while on our waiting list or if we have capacity the team lead Carrie O'Keefe will give the referral to a Branch Project (ISVA) Worker. When asked how long the young person will need to wait before being given a Branch worker, please accept our apologies we are unable to offer a timeline. However, we can offer check in calls with the young person whilst they are waiting for their Project Worker.

The Branch Project Workers for Shropshire are:

Branch Team Lead - Branch Project (ISVA) Worker Carrie O'Keefe, Email: carrie.okeefe@wmrsasc.org.uk, Mobile: 07458119879

Branch Project (ISVA) Worker Margi Holloway covers South Shropshire
margi.holloway@wmrsasc.org.uk Mobile: 07458103039

Branch Project (ISVA) Worker Kelly Outram, Email: Kelly.outram@wmrsasc.org.uk,
Mobile: 07458119876



The Branch Project Workers for Hereford are:

Branch Project (ISVA) Worker Hannah Scragg, Email: Hannah.scragg@wmrsasc.org.uk,
Mobile: 07458103037

Branch Plus Worker (ISVA) Laura Kuegler, Email: Laura.kueler@wmrsasc.org.uk, Mobile:
07436102816. Please refer to the Branch Plus referral process for eighteen plus.

The Branch Project Workers for Worcester are:

Hannah Pilbeam-Wood, Branch Project (ISVA) Worker Email:
Hannah.pilbeam.wood@wmrsasc.org.uk Mobile: 07458119902

Margi Holloway, Branch Project Worker (ISVA) Email: margi.holloway@wmrsasc.org.uk
Mobile: 07458103039

Laura Dixon Smith Technology Assisted (TA-CSE) Branch Project (ISVA) Worker Email:
laura.dixon-smith@wmrsasc.org.uk Mobile: 07458 103028

What happens when the Branch Project Worker is assigned a referral

When a young person has been given to a Branch worker the worker will contact the referrer to acknowledge the referral and to check any last-minute updates, especially any safeguarding concerns. The Branch Project Worker will then contact the young person and or parent/carer, The Branch Project will work within the Fraser Guidelines and appreciate parental consent for under 18 years is not always safe and proper.

The first phone call with the young person will include an introduction about what the Branch Project offers in terms of support. If the young person consents to support, then a face-to-face meeting with that young person will be organised. We also offer virtual meeting via WhatsApp, Skype, Microsoft Teams, phone calls and text. The support service is not time limited since Branch supports for as long as there is a need for support. Support will be specific to the needs and wishes of the individual young person. Branch support is confidential, and we only share information when consented to do so from the young person and within GDPR guidelines. With the consent from the young person, we can make referrals to other agencies for added support to compliment Branch work for the young person.