



## Learning Disability Partnership Board Minutes

16<sup>th</sup> November 2021

10.30 am – 12.30 pm

Via Zoom



### Who was at the meeting?

#### Co-Chairs:

Lucy Hancock

Frances Kelsey

#### What they do:

Expert Member (SpeakEasy NOW)

Lead Commissioner

#### Expert Members:

Rachel Barrett

Sam Sinderberry

#### What they do:

Expert Member (SpeakEasy NOW)

Expert Member (SpeakEasy NOW)

#### Supported by:

Gail Greer

Sarah Wilkinson

#### What they do:

SpeakEasy NOW

SpeakEasy NOW

#### Family Carers:

Chris Aubon

#### What they do:

Family Carer

#### Supported by:

Marie Dunnion

#### What they do:

Worcestershire Association of Carers

<b>Other Professionals:</b>	<b>What they do:</b>
Matthew Gilbert	Where Next Association
Catherine Quekett	Our Way
Morag Edmondson	Healthwatch
Martin Gallagher	Healthwatch
Daniel Rogers	Midland Mencap
Hannah Perrott	Assistant Director, Communities (WCC)
Adam Jones	Commissioning Manager (WCC)
Aimee Davis	Commissioning Officer (WCC)
Jill Hughes	Assistant Head of MH & LD Services (WCC)
Andrew Strong	Public Health (WCC)
Natalie Lackenby	Area Learning Disability Team Manager (WCC)



### **People who couldn't come to the meeting**

<b>Name:</b>	<b>What they do:</b>
Kathryn Hankins	Community Services Manager, AMH Specialist Teams and Learning Disabilities in Worcestershire and SDU MH/LD Governance (HWH&CT)
Adrian Symonds	West Mercia Police Equality & Diversity Advisor
Kerry McCrossan	Assistant Director, Adult Social Care (WCC)
Laura Westwood	Lead Commissioner (WCC)
Sandra Hill	SpeakEasy NOW
Michelle Billings	Worcestershire Community Learning Disabilities Service Operational Manager (HWH&CT)

**Name:****What they do:**

Caroline Kirby

Lead Complex Needs Commissioner/H&W TCP  
Lead (HWCCG)

Korrina Campbell

Interim Day Opportunities Review Manager (WCC)

Jenny Hewitt

Worcestershire Association of Carers

Chris Jordan

Family Carer

**Welcome, Introductions and Rules of the Meeting**

Rachel and Fran welcomed everybody, introductions were made and the Zoom rules were read.

**Minutes from the last meeting****Item:****Outstanding Actions:**

- Gail to send out flyer about the workshop and the discussion paper will be available in the first or second week of October – actioned – action closed.
- Jenny to send any examples of “Covid excuses” over to Gail so that she can add these to the report – Gail has not yet received these – action rolled forward.
- Daniel Rogers to be invited for the External Day Services Workshop and Autism Workshop – actioned – action closed.
- Gail to send the link for the health checkers video round to the Board – still editing the film and need to clarify who owns the film – action rolled forward.
- Jenny asked if a document of meeting dates for 2022 for the Learning Disability Partnership Board and Subgroups could be created – Aimee to update – action rolled forward.

- Aimee to send the Here2Help survey round to the Board – Aimee to action – action rolled forward.
- Morag to send information to Aimee about the survey so Aimee can send it out with the minutes – Aimee to action – action rolled forward.



## N.O.W Speak Up and Connect Project – Sarah Wilkinson

### Item:

### Report:

- Key aim to make SpeakEasy NOW more sustainable longer term
- Focussing on self-advocacy groups - developing existing groups and building new ones
- Want to create a young people's forum
- Want members to be able to run self-advocacy groups themselves
- Just starting to get back to face-to-face meetings – hope this can be maintained going forward - will still hold a Zoom advocacy meeting for those who cannot meet face-to-face
- There will be 4 people in the Team - 2 people with LD and looking to recruit a part-time engagement worker
- Good opportunity to ensure links between Forum and self-advocacy groups are really strong



### Questions:

Fran said it would be great to work together to raise the profile of the project through Partnership Board and use social media channels available through WCC and other partners.

Will be looking at LD Strategy and would be good to do some workshops in the new year with advocacy groups



## N.O.W Expert Members Report - Rachel

### Item:



Expert Members  
report to Learning Dis



### Report:

Rachel read through the report - To be recirculated with the minutes

### Questions:

Chris said there are still issues with support groups and care providers not being able to recruit staff. Some of the carers are involved in the Annual Health Check workstream providing information for GPs to get them to understand the importance of AHCs.

Lucy said she has had some difficulties with support providers as well. Some care workers have been sacked because they haven't had their covid jobs.

Fran said they are aware of the issues in the care sector, especially around workforce. Immediate problems are with homecare – it is a national problem and has been high profile in the news. There is a real issue about the availability of people to come and work in care. There are things being looked at to address the issue in both the short term and the long term. Need to look at how to make the care pathway more attractive as a career.

Fran said as of 11/11/21 – you cannot work in the care home sector or make a professional visit unless you have had two covid jobs. There has been a lot of work with care homes to make sure as many staff as possible have had their jobs. Doing really well in Worcestershire compared to other areas. It is important that we make sure that as many people as possible have those jobs.

Natalie said if you are experiencing difficulties with your care provider, to get in touch with the Social Work Teams and they will try and help.

Fran said it is really useful to have specific examples as we need to have evidence to present to decision makers and elected members. The Partnership Board has an important role in making sure our voices are heard.

## Feedback from Living with Covid workshop - Sam

### Item:



PP report to Learning  
Disability Partnership



### Report:

Sam read the report

To be recirculated with the minutes

### Questions:

Gail said there is one person who uses her support for tasks like reading the meter – she contacted the electricity provider and explained that she couldn't take a reading herself and asked if they could send someone to read the meter – she was told no-one could visit due to covid – her meter is outside so there would be no contact.

Fran said Here2Help was set up in response to Covid – there may be some ways we could link up more closely and help and support people in the community.

## Subgroup Highlight Reports/verbal updates & catch-up from other groups

### Item:



Having a Place to Live

### Report:

#### Having a Place to Live (Adam)

- Starting to rewrite housing options guide
- Involved with LD England and NHS England
- Going out to tender for new services in next two weeks
- Lots of Mental Health supported living work going on



Right Support for Carers

#### Right Support for Carers (Chris A)

Lot of work going on:

- Future of day services
- Changes to Worcestershire Children First and Young Adults Team
- Aiming to explore and understand the details of care contribution calculation
- Taking part in the LeDeR (Learning from Lives and Deaths) steering groups



Living Well

## Living Well (Catherine)



Highlight Report  
Living Well Subgroup

Catherine went through the report – to be recirculated with the minutes

Will be discussing hate crime and keeping safe, capacity, Appointeeship, fraud and financial abuse at next subgroup on 15<sup>th</sup> March 2022, people are welcome to give their input.

Lucy said there is a consistency of reports about a lack of support being given.

Fran asked if the work with West Midlands Self-Advocacy group will be put into a report. Catherine said it will.

## Work Options Group (Marie)



Work Options Group



Highlight  
Report-Work Options

Meetings are up and running again and they will be looking at membership of the group.

Report to be recirculated with the minutes

## Preparing for Adulthood (Fran)



- Worcestershire SEND local area have had a re-inspection and are awaiting the outcome – this will inform future work
- Discussion around all-age disability is moving forward
- Have launched new tools and paperwork around ensuring that children and young people have their Preparing for Adulthood reviews from the age of 14 – this will enable better planning for adult life
- Trying to ensure the Stakeholder Group link in with Lucy and Gail

## County Museum – Community Programme - Gemma Dhami, Museums Learning Manager

### Item:

### Report:

- Gemma shared a few pictures of the county museum at Hartlebury Castle
- Gemma oversees the team who work with lots of different groups
- Lots of different stuff in the museum
- Gemma would like to invite members of Partnership Board to visit the museum for a guided tour
- Would like to build a programme of activity for members of Partnership Board
- Want to work with members of Partnership Board to find out what would inspire them – would they like to attend workshops, craft sessions?



### Questions:

Chris said you can't get there by public transport so people would rely on carers to take them – do carers get free entry? Gemma confirmed that carers do get free entry. Gemma acknowledged that public transport was an issue and asked if anyone had ideas regarding alternative transport

Fran said she has contacts with community transport and this is something that could be discussed further

Chris asked if the café was open – Gemma confirmed that it is always open when the museum is open

Daniel asked about accessibility for wheelchair users. Gemma said most floors are accessible by the lift and the layout has been designed with wheelchair users in mind.



### Lackenby

#### Item:



Named worker  
update.pptx

#### Report:

Natalie went through the PowerPoint.



#### Questions:

Gail said she liked the named worker approach and the opportunities to build up relationships and the benefits that come from that. Gail asked if people would get a fairly quick response if the named worker was on leave or off sick. Natalie said that would come via her or Maxine and Darren.

Gail said the consistency of having the same worker will be good. Natalie said hopefully over time it will speed up the process.

Chris asked if the role of older carers social worker is still in place. Natalie explained that the role is not in place at the moment but is hoping that the role will be picked up as part of the named worker process.

Rachel asked how people find out who their named workers are. Natalie said not everyone can be allocated at the same time and she doesn't want to do some and not others. It will be launched through the newsletter. If people want to know individually, they can ring up.



#### Actions:

- PowerPoint to be circulated with the minutes



## Any Other Business

### Item:



### Report:

#### New Highlight Report Template – Fran

Template has been updated in line with Council’s new SCULPT approach to digital accessibility. Please can the new version be used going forward.

- Lesley to circulate with the minutes



#### Face-to-face Partnership Board Meetings – Lucy

Lucy asked when face-to-face meetings can start again. Fran explained that some of the bigger meeting rooms at County Hall now have special screens that people can link to if they can’t attend face-to-face – these meetings are called hybrid meetings.

- To look at this hybrid meeting option for January’s Partnership Board
- Fran and Lesley to identify dates for 2022

## Review and Confirmation of Actions

### Item:



### Report:

- Outstanding from September - Jenny to send any examples of “Covid excuses” over to Gail so that she can add these to the report – Marie to action
- Outstanding from September - Jenny asked if a document of meeting dates for 2022 for the Learning Disability Partnership Board and Subgroups could be created – Aimee to update and action
- Outstanding from September - Aimee to send the Here2Help survey round to the Board – Aimee to action

- Outstanding from September - Morag to send information to Aimee about the survey so Aimee can send it out with the minutes – Aimee to action
- SpeakEasy NOW reports to be recirculated with the minutes – Lesley to action
- Highlight Reports to be recirculated with the minutes – Lesley to action
- Gemma and Fran to explore linking in with Museum team
- Here2Help – Fran to discuss with Hannah about how Here2Help could link in with community support needs.
- LD Social Work Named Worker update - PowerPoint to be circulated with the minutes – Lesley to action
- New highlight report template to be circulated with the minutes – Lesley to action
- Hybrid meetings – to look at this option for January's Partnership Board
- Future dates – Fran and Lesley to identify future dates

## Date of Next Meeting

### Item:



### Details:

18<sup>th</sup> January 2022 (suggested date)

11.00 am – 1.00 pm

Great Malvern Room, County Hall

Hybrid – face-to-face and online video link