

If you call or write to us, please use this reference:

AA123456A

We need to see
your NI number



Department
for Work &
Pensions

Miss A Other

373 Leeds Road

Bradford

BD3 9LT

We need to see
your name and
address

Personal Independence
Payment 4
Mail Handling Site B
Wolverhampton
WV99 1AA
www.gov.uk

Telephone: 0800 121 4433
Textphone: 0800 121 4493

04 July 2018

We need to see the date on
the letter - this must be
within the last 12 months

Personal Independence Payment

I've looked at your claim and decided to award you
Personal Independence Payment

Dear Miss Other

Thank you for claiming Personal Independence Payment (PIP).

PIP is made up of two parts: help with daily living needs and help with mobility needs.

I've looked at your claim and decided:

- I can award you the standard rate of £57.45 a week to help with your daily living needs from 01 January 2018 to 01 January 2020
- I can award you the enhanced rate of £58.30 a week to help with mobility needs from 01 January 2018 to 01 January 2020

Your payments

As you've been in hospital or a similar place we can't pay you PIP from 01 January 2018 to 01 April 2018.

If anything changes please let us know straightaway so we can look again at how much PIP we may be able to pay you.

We will then pay your benefit into your usual account every 4 weeks on a Monday.

Making sure the PIP you get is right

We give you PIP for a set time but we know people's lives can change. When lives change it may become easier to do everyday things. Sometimes it can become harder for people with a health condition or disability to do everyday things.

You must contact us if there's a change in your daily living or mobility needs while you're getting PIP. You can find more information about other changes you must tell us about in the

If there's a change to your daily living or mobility needs you must let us know straightaway. You can find details of other changes you need to tell us about later in this letter.

We need to see the expiry date of your PIP entitlement

'Please tell us about any changes' section later in this letter.

We will also contact you while you're getting PIP to see if your needs have changed and to look at the amount you get. This will be after 01 January 2019.

You still need to contact us if anything changes in the meantime so we can check you're getting the right amount.

How I made my decision

I looked at all the information available to me, including:

- the "How your disability affects you" form, and
- the information provided by the health professional consultation report.

This told me the type of help, and how much help you need.

I used this information to look at whether you can carry out 12 activities and the amount of help you need. A score is given for each of these.

There are 10 activities for the daily living part of PIP and 2 for the mobility part.

If your total score for the daily living activities is between 8 and 11 you'll be awarded the standard rate. If your score is 12 or more you'll be awarded the enhanced rate. This is the same for mobility activities.

Daily Living - for the 10 daily living activities you scored:

Preparing food (scored out of 8)	
You can prepare and cook a simple meal unaided.	0
Eating and drinking (scored out of 10)	
You can eat and drink unaided.	0
Managing your treatments (scored out of 8)	
You can either manage medication / therapy or monitor your health condition unaided, or you don't need to.	0
Washing and bathing (scored out of 8)	
You need an aid or appliance to wash or bathe.	2
Managing your toilet needs (scored out of 8)	
You need an aid or appliance to manage your toilet needs or incontinence.	2
Dressing and undressing (scored out of 8)	
You need to use an aid or appliance to dress and undress.	2
Communicating (scored out of 12)	
You can express and understand verbal information unaided.	0

We need to see your NI number on this page too

Reading (scored out of 8) You can read and understand basic and complex written information either unaided or using glasses or contact lenses.	0
Mixing with other people (scored out of 8) You need to be prompted by another person to engage with other people.	2
Making budgeting decisions (scored out of 6) You can manage complex budgeting decisions unaided.	0

Your total score for the **daily living** part of PIP is **8** points.

This means you've been awarded the **standard** rate.

Mobility – for the 2 mobility activities you scored:

We need to see your score for the Mobility part of PIP.

Planning and following a journey (scored out of 12) You cannot undertake any journey because it would cause overwhelming psychological distress	10
Moving Around (scored out of 12) You can stand and then move using an aid or appliance more than 20 metres but no more than 50 metres.	10

To automatically qualify under the Non Visible criteria, your award for **PLANNING A JOURNEY** must match the one shown.

To automatically qualify under moving around, you must score 8 points or more in the **MOVING AROUND** section.

Your total score for the **mobility** part of PIP is **20** points.

This means you've been awarded the **enhanced** rate.

These scores cannot be combined.

My decision

I have decided

I have decided

For more information about PIP go to www.gov.uk/pip Yours sincerely

Donna Hankin

If you disagree with a decision

You can ask us to explain why

You, or someone who has the authority to act for you, can phone or write to us within one month of the date on this letter to ask us to explain our decision.

You can ask us to reconsider a decision

Tell us if you think we've overlooked, or you've more, information that affects the decision. Do this within one month of the date on this letter.

When we've looked at what you've told us, we will send you a letter to tell you what we've decided and why. We call this letter a 'Mandatory Reconsideration Notice'.

When you've done this you can appeal

If you disagree with the Mandatory Reconsideration Notice, you can appeal to a tribunal.

You must wait for the Mandatory Reconsideration Notice before you start an appeal.

Other benefits, support and advice

There are other benefits and help you may be able to get.

For example:

- Access to Work
- Employment and Support Allowance
- Council Tax or Housing Benefit help
- help with health costs (please go to your local NHS website for more details)
- a Motability vehicle (this is dependent on getting the enhanced amount of mobility)
- Disabled Persons Railcard and Blue Badge

If someone is caring for you they may be able to get Carer's Allowance or Carer's Credit. To make an online claim for Carer's Allowance go to www.gov.uk/carers-allowance or for more information about claiming Carer's Credit go to www.gov.uk/carers-credit

To find out what you may be able to claim, go to www.gov.uk/benefits-calculators

If you need help to talk through what's best for you then you could talk to your carer, your family and friends or your support worker. You could also contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

If you need help managing your money please contact the Money Advice Service as soon as you can. They offer free independent advice about how to make the best of your money, including budgeting, savings and dealing with debt. To find out more, go to www.moneyadviceservice.org.uk

Please tell us about any changes

If your condition or circumstances change, please let us know.

Call us straightaway, using the phone number on the front page of this letter. Someone else can call for you, but you'll need to be with them when they call.

A textphone is also available for people who don't speak or hear clearly. You can also write to the address shown on the front page of this letter.

If your condition changes

Please tell us straightaway if:

- you need more or less help with daily living or mobility
- your health professional tells you your condition will last for a longer or shorter time than you've already told us

These changes can affect the amount of PIP you get. Depending on the change your PIP could go up, go down, stay the same or stop.

Other changes you must tell us about

Please tell us straightaway if you:

- go into a hospital, hospice or a care home
- go into a residential school or college
- go into foster care, or the care of a local authority or health and social care trust
- leave or intend to leave the country for more than 4 weeks, even if it's for a holiday
- go into prison or are held in legal custody

If we overpay you because you haven't told us about a change, you may have to pay the money back.

If you don't tell us about changes straightaway, you risk being prosecuted or having to face a financial penalty.

Please also tell us straightaway if you:

- change your name, address or landline or mobile phone number
 - change the account that we pay your benefit into
 - have someone acting for you and that person changes
-

Equality and Diversity

We are committed to treating people fairly, regardless of their disability, ethnicity, gender, sexual orientation, transgender status, marital or civil partnership status, age, religion or beliefs. Please contact us if you've any concerns.

Getting help and support

If you need us to, we can provide the information in this letter in a different format which you find easier to access. For example, you can ask us to provide information in braille, large print, audio or email. Please contact us to discuss your requirements regarding format.

Call charges

Calls to 0800 numbers are free from mobiles and landlines.

Statement of Entitlement 04 July 2018

This document contains full details of your Personal Independence Payment (PIP) award. As you've been awarded PIP you may be able to get other benefits and services. You can use this document to show you've been awarded PIP.

Miss A Other has been awarded PIP as follows:

Daily Living - for the 10 daily living activities you scored:

Washing and bathing (scored out of 8) You need an aid or appliance to wash or bathe.	2
Managing your toilet needs (scored out of 8) You need an aid or appliance to manage your toilet needs or incontinence.	2
Dressing and undressing (scored out of 8) You need to use an aid or appliance to dress and undress.	2
Mixing with other people (scored out of 8) You need to be prompted by another person to engage with other people.	2

Your total score for the **daily living** part of the PIP is **8** points.
You've been awarded the **standard** rate from 01 January 2018 to 01 January 2020.

Mobility – for the 2 mobility activities you scored:

Planning and following a journey (scored out of 12) You need another person, an assistance dog or an orientation aid to follow the route of an unfamiliar journey.	10
Moving Around (scored out of 12) You can stand and then move using an aid or appliance more than 20 metres but no more than 50 metres.	10

Your total score for the **mobility** part of the PIP is **20** points.
You've been awarded the **enhanced** rate from 01 January 2018 to 01 January 2020.

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Certificate of Entitlement to Personal Independence Payment Serial Number: 0123456

This certificate confirms Miss A Other has been awarded the enhanced rate of the mobility part of PIP and can get free vehicle tax from 01 January 2018 to 01 January 2020.

Important - please keep this certificate safe while you're getting PIP. You'll need it to renew your free vehicle tax each year and can apply for free vehicle tax.

What to do next

Please read the enclosed Driver and Vehicle Agency (DVLA) leaflet. It explains how to use this certificate to get free vehicle tax, how to renew your vehicle tax every year, and what to do if something changes and you can't get free vehicle tax anymore.

Important - if you stop getting the enhanced rate of the mobility part of PIP you must update your vehicle tax straightaway. You can do this using your Vehicle Registration Certificate V5c at a post office that deals with vehicle tax.