

## Independent Support Service

- **Is your child or young person having their Statement of Special Educational Needs or Learning Difficulties Assessment transferred to an Education, Health and Care (EHC) Plan?**
- **Do you want to know how you as a parent, carer or young person can play a key role in producing your EHC Plan?**
- **Do you want to find out more about how to request an assessment for an EHC Plan, or find out more about the process or about Personal Budgets?**

Core Assets Children's Services are delivering the local '**Independent Support Service**' in partnership with Worcestershire County Council, Worcestershire SEND-IASS (formerly Parent Partnership Service) and Worcestershire Our Voice (Parent Carer Forum). We are here to provide confidential, impartial and independent information and support. Our service helps families and young people (aged 0 to 25 years) to find their way through the changes to the Special Educational Needs and Disabilities (SEND) system.

### How can an Independent Supporter help me?

- Act as a named contact person throughout the EHC assessment and planning process
- Focus on the main task of helping you to transfer a statement of SEN or LDA to an EHC plan (transfer review).
- Work with you if you are new to EHC referrals or if you have a LDS under the old system
- Liaise across a range of local services and help you to gather the information required for an EHC plan.
- Provide you with info to help you understand personal budgets.

### We will be providing information and support in a variety of ways:

- Individual face to face support. We can provide support from a dedicated Independent Supporter in a place and at a time to suit you
- Telephone Support. To speak to someone about getting help from an Independent Supporter you can contact **Worcestershire SEND-IASS on 01905 610858** or you can call **Core Assets directly on 0800 028 8455** between 9am and 9pm Monday to Friday, and 9am to 5pm on Saturdays and Sundays. If for any reason you are unable to speak to someone, please leave a message and we will respond to you as quickly as we can.

### Via the internet:

[www.coreassets.com/what-we-do/independent-support-service](http://www.coreassets.com/what-we-do/independent-support-service) (You can also email us at: [ISreferrals@coreassets.com](mailto:ISreferrals@coreassets.com))

[www.worcestershire.gov.uk/info/20107/special\\_educational\\_needs](http://www.worcestershire.gov.uk/info/20107/special_educational_needs)

[www.SENDworcestershire.co.uk](http://www.SENDworcestershire.co.uk)

[www.ourvoiceworcestershire.co.uk](http://www.ourvoiceworcestershire.co.uk)

Core Assets Children's Services is an independent organisation that has been working with children and families for many years. We are passionate about working together to improve outcomes for children, young people and their families.



Please visit [www.coreassets.com/what-we-do/independent-support-service](http://www.coreassets.com/what-we-do/independent-support-service) or call 0800 028 8455

This is a **FREE** service and we look forward to hearing from you.