

Dear Provider,

I am writing to you in relation to the ongoing COVID-19 outbreak. Firstly, please may I express my thanks to you and your workers for your response to the issues that the whole health and social care sector is facing at the current time.

You will have recently received a letter from the Council (dated 31st March 2020) outlining our fee increases for 2020/21 which are now being implemented. As a recognition of the additional costs that providers are facing at the current time, we will also be awarding providers, for a temporary period, an **additional** 5% on top of the rates already communicated to you.

This will be applied on the same basis as the annual fee increase just announced i.e. for residential and nursing homes this will be applied to the Band 2 rate (residential) and Band 4 rate (nursing), excluding above banding supplements. The 5% increase will also apply to domiciliary care, supported living, extra care and shared lives packages, as well as to block purchased residential care arrangements.

The increase will be applied from 6th April 2020. The temporary nature of this increase will be reviewed in line with the developing COVID-19 situation.

Please contact coronavirusasc@worcestershire.gov.uk if you have any queries relating to this.

Yours faithfully,



Elaine Carolan
Interim Strategic Director for People
Worcestershire County Council