

WORCESTERSHIRE COUNTY COUNCIL
ENVIRONMENTAL SERVICES DIRECTORATE
EMPLOYEE PERSON SPECIFICATION

POST TITLE: ESCORT /RELIEF ESCORT
POST REF: PTG02 PS
UNIT: Passenger Transport Group
GRADE: Scale 1

QUALIFICATIONS

It is **desirable** that the postholder has:

- A First Aid Qualification

KNOWLEDGE AND EXPERIENCE

It is **essential** that the postholder:

- Has the ability to understand and carry out instructions accurately
- Is reliable and trustworthy

It is **desirable** that the postholder has:

- Previous experience of working in a caring environment
- Has experience of working with passengers with special needs.

SKILLS AND ABILITIES

It is **essential** that the postholder has:

- The flexibility to work at short notice
- The ability to work a variable shift
- A caring nature
- To understand the confidentiality of their work

OTHER FACTORS AND ATTITUDES

It is **essential** the postholder has:

- To undertake training appropriate to the post
- The ability to move passengers if required where safe to do so, including wheelchair users. Manual handling training will be provided.
- The ability to carry/lift bags and other service user luggage.

DATE: Feb 2009