

Case Study: Supported Employment – D’s story



Like most local authorities, Worcestershire County Council has a Supported Employment service. One of the key areas of support is narrowing the gap between employee and employer, connecting people to potential employers.

The Supported Employment Service team works with a case load of vulnerable residents from across the county, assisting them into meaningful work activity and employment and supporting them to retain and develop within their role.

One of the amazing participants on the programme is D, who has been working at a local Worcestershire Bar/Restaurant and kitchen garden business called The Flyford. D is now an established member of the team, completing grounds maintenance, gardening, weeding, and general assistant duties around the site.

This is D’s first paid job. The Flyford owner and team are working with D to progress their skills and career even further. D started working gradually at 3 hours per week. D did not require ongoing support from the Supported Employment Service in the new role, but the service did arrange regular Supported Review Meetings. These meetings allow a time for all parties to discuss and assess progress and highlight any support or adjustments required.

D worked hard and was motivated to complete further construction training during the quieter seasonal period, achieving a CSCS qualification. This resulted in the business owner offering D extra hours, developing their skills and role within the business. The Supported Employment Service team will continue supporting D to settle in the new role.

It’s great to see the contribution and progress D has been able to demonstrate, after being given this opportunity by a local business.