Case Study: Cleo and Joel at Heart of Worcestershire College



At Heart of Worcestershire College, we take pride in offering pathways for learners from Entry level up to level 3. Our facilities ensure learners can learn the skills they need to live independently, healthily, gain employment or progress to Higher Education.

Cleo's story

Cleo joined the Life and Independent Living Skills group in 2021 after previously attending a local special school. Cleo had a difficult start after missing the beginning of term due to the finalising of her Further Education placement. Cleo and all the staff supporting her worked really hard to ease her anxiety until she felt confident to attend full time.

Cleo accessed a range of support from staff at the college but also external professionals such as speech and language and occupational therapists to ensure she was receiving the right support to enable her to make progress. At her recent annual review mum fed back:

'The staff are really great. Cleo loves coming to college, her family have commented on the progress she has made. She is happy and talkative.'

The following year Cleo continued to progress with her studies on Life and Independent Living Skills.

Joel's story

Joel joined college in 2019 after studying at a small independent school. Joel found the transition to further education a challenge to begin with. He completed his first year in The Base, a highly supported area for learners with additional needs. Gaining in confidence he progressed the following year to Level 2 I.T. and then again to Level 3 Extended Diploma in Computing. Joel went on to win the Open Award, Outstanding Work Ethic at the student's awards ceremony. The following year he completed the last year of his Level 3 I.T. before deciding if he wants to look for employment or study at Higher Education.