

Adult Safeguarding

Overview

The Council has a duty to ensure the safety of local people with care needs who are at risk of abuse by another person and cannot protect themselves. This duty includes gathering information and taking action to make the person safer. The action taken would depend on the type of risk the person is facing, and in almost all cases will require your consent.

Safeguarding is about improving people's situations, not just investigating what has happened. To do this we work with other agencies such as advocacy, health, police and care providers.

Your Safety

Safety means different things to different people, so we will ask you what you want to happen. We will also involve you in any decisions about your safety and agree a plan to support this.

Types of Abuse

There are different types of abuse, for example:

- Physical Abuse
- Domestic Violence
- Sexual Abuse
- Psychological Abuse
- Financial or Material Abuse
- Self Neglect.

Further information can be found on the [Worcestershire County Council – What is Safeguarding](#) web page.

How do I raise concerns?

- You can raise a concern online via [Worcestershire County Council - Adult Social Care web pages](#)

- By contacting the Adult Contact Team on 01905 768053.

Someone from the Adult Safeguarding Team will then contact you to discuss your concerns.

- If you can't raise a concern online, you can raise concerns with other people like Nurses, Doctors, Police or Voluntary Workers and they will contact us on your behalf.

If you have concerns about another person you should talk to them first. The only exceptions to this would be where the person is unable to give consent (e.g. they have a severe learning disability or dementia) or where talking to them about the concerns would put them or you at risk.

Other useful fact sheets:

- Self-neglect

Online content:

- [Directors of Adult Social Services – Making Safeguarding Personal web pages.](#)

Key contacts

- Adult Safeguarding Team
Telephone 01905 843189
- Adult Contact Team
Telephone 01905 768053
- Visit: www.worcestershire.gov.uk