

# Do you refer Children and Young People to Children's Social Care or make requests for support from Early Help Family Support?

We have been working with our partner agencies to update our referral form for making a professional referral to Children's Services which is currently called "Cause for Concern".

From 26<sup>th</sup> November 2018 the new name for this will be "[Referral to Children's Social Care](#)" and this can be accessed via the Council's website and for those who have a Worcestershire Children's Portal account it will remain available through this also.

Referrals to Children's Social Care will continue to be processed by an initial screening officer and a Social Worker will assess the levels of need and make a recommendation to a Team Manager. The decision will be made by the Team Manager and an outcome notification will go back to the referrer within three working days of the decision.

Alongside this is the development of the new "[Request for Early Help Family Support](#)". This is a new service request form for children and young people who are identified as needing early help and support from within the levels of need 2 or 3 (See WSCB Levels of Need), and are only seeking a service from Early Intervention Family Support (EIFS) or Targeted Family Support service (TFS).

This new request for service will be open to professionals, parents and carers and young people over the age of 13 years to request specific family support from these teams in their local community. This request form will be available via the Council's website. These requests will be considered by the Team Leaders for those services and the outcome decision shared within three working days of their decision.