



Worcestershire Viewpoint November 2010 Survey

This is the 3rd Worcestershire Viewpoint Survey and I hope you will take the time to complete it and return it to us by **Monday 22nd November 2010**. All surveys returned by this date will be entered into a prize draw to win one of three £200 cash prizes!

The survey asks for your opinions about aspects of the quality of life in your local area (such as community safety and local services) which we know are important to local people. By your local area, we mean within 15-20 minutes walking distance from your home.

There are a few specific sections at the end of the survey which ask for your views on the following topics:

- Worcestershire County Council Budget Priorities
- NHS Worcestershire
- Renewable Energy

The information you provide to us will be used by Worcestershire County Council, your District Council, NHS Worcestershire and Hereford and Worcester Fire and Rescue Service. It will only be used for the purposes of consultation and research, in order to improve our services. We may send you a written reminder or contact you in order to award any associated prizes, you will also be sent feedback of the results.

We may share results with our partners, however, the survey results will be statistical and will never contain your name or anything that could identify you. Anonymous results will be published on our website and on the Worcestershire Community Consultation Portal (www.worcestershire.gov.uk/consultation). Your details will not be linked to your opinions in any way. Your ID number will be used to send reminders and select a prize winner.

Your responses are very important to us and we are grateful for your commitment to Worcestershire Viewpoint.

Thank You

In partnership with:



Bromsgrove
District Council
www.bromsgrove.gov.uk



Helpful Hints for Completing This Survey

- The survey should be completed by any resident aged 18 or over living at this address.
- Please read each question carefully and tick a box to indicate your answer.
- In most cases you will only have to tick one box but please read the questions carefully as sometimes you will need to tick more than one box.
- Answer the next question unless asked otherwise.
- Some questions include an 'other' option. If you would like to include an answer other than one of those listed within the question, please tick the 'other' box and write in your answer in the space provided.
- Once you have finished please take a minute to check you have answered all the questions that you should have answered.
- This survey consists of 14 pages and should take no longer than 20 minutes to complete. Thank you in advance for your time.
- Once you have completed the questionnaire please return in the pre-addressed envelope supplied. You do not need to add a stamp.

This document can be made available in other languages (including British Sign Language) and alternative formats (large print, audio tape, computer disk and Braille) on request by emailing viewpoint@worcestershire.gov.uk or phoning 01905 766715.

Join the Worcestershire Viewpoint Panel of Residents

If you are **NOT** already a member of the panel but would like to join, please print your name below (**IN BLOCK CAPITALS**). By signing up to the panel, we will ask you to complete 2 surveys per year (summer and winter) on the policies and services delivered by local public services across Worcestershire.

Title (Mr / Mrs / Miss / Ms / Other).....

Forename(s).....

Surname.....

Online Surveys

If you would prefer to complete surveys online in the future, you can sign up to receive the Worcestershire Viewpoint Surveys by email. Your next survey will then be sent to you via an email with a link to an electronic survey, which you can complete and submit online.

Please enter your email address in the box below or email us at viewpoint@worcestershire.gov.uk

Section 1: About Your Local Area

Throughout the questionnaire we ask you to think about 'your local area'. When answering, please consider your local area to be the area within 15-20 minutes walking distance from your home.

**Q1 Thinking generally, which of the things below would you say are the most important in making somewhere a good place to live?
PLEASE TICK ✓ UP TO FIVE BOXES ONLY IN THE LEFT HAND COLUMN BELOW**

**Q2 And thinking about this local area, which of the things below, if any, do you think most need improving?
PLEASE TICK ✓ UP TO FIVE BOXES ONLY IN THE RIGHT HAND COLUMN BELOW**

	Q1 Most important in making somewhere a good place to live	Q2 Most needs improving in this local area
Access to nature	<input type="checkbox"/>	<input type="checkbox"/>
Activities for teenagers.....	<input type="checkbox"/>	<input type="checkbox"/>
Affordable decent housing	<input type="checkbox"/>	<input type="checkbox"/>
Clean streets	<input type="checkbox"/>	<input type="checkbox"/>
Community activities	<input type="checkbox"/>	<input type="checkbox"/>
Cultural facilities (e.g. libraries, museums)	<input type="checkbox"/>	<input type="checkbox"/>
Education provision.....	<input type="checkbox"/>	<input type="checkbox"/>
Facilities for young children.....	<input type="checkbox"/>	<input type="checkbox"/>
Flood protection	<input type="checkbox"/>	<input type="checkbox"/>
Health services.....	<input type="checkbox"/>	<input type="checkbox"/>
Job prospects.....	<input type="checkbox"/>	<input type="checkbox"/>
The level of crime.....	<input type="checkbox"/>	<input type="checkbox"/>
The level of pollution	<input type="checkbox"/>	<input type="checkbox"/>
The level of traffic congestion	<input type="checkbox"/>	<input type="checkbox"/>
Parks and open spaces.....	<input type="checkbox"/>	<input type="checkbox"/>
Public transport	<input type="checkbox"/>	<input type="checkbox"/>
Race relations	<input type="checkbox"/>	<input type="checkbox"/>
Road and pavement repairs.....	<input type="checkbox"/>	<input type="checkbox"/>
Shopping facilities	<input type="checkbox"/>	<input type="checkbox"/>
Sports and leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>
Wage levels and local cost of living	<input type="checkbox"/>	<input type="checkbox"/>
Q1 - Other	<input type="checkbox"/>	

(PLEASE TICK BOX AND WRITE IN BELOW)

Q2 - Other

(PLEASE TICK BOX AND WRITE IN BELOW)

None of these.....	<input type="checkbox"/>	<input type="checkbox"/>
Don't know.....	<input type="checkbox"/>	<input type="checkbox"/>

**Q3 Overall, how satisfied or dissatisfied are you with your local area as a place to live?
PLEASE TICK ✓ ONE BOX ONLY**

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4 How strongly do you feel you belong to your immediate neighbourhood?

PLEASE TICK ✓ ONE BOX ONLY

Very strongly	Fairly strongly	Not very strongly	Not at all strongly	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 2: Your Local Public Services

Q5 Here are some things that people have said about their local public services. To what extent do you think that these statements apply to public services in your local area?

PLEASE TICK ✓ ONE BOX ONLY FOR EACH STATEMENT

Local public services.....

	A great deal	To some extent	Not very much	Not at all	Don't know
....are working to make the area safer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
....are working to make the area cleaner and greener	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
....promote the interests of local residents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
....act on the concerns of local residents.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
....treat all types of people fairly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6 Please indicate how satisfied or dissatisfied you are with each of the following public services in your local area.

PLEASE TICK ✓ ONE BOX ONLY FOR EACH SERVICE

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Haven't used the service
West Mercia Police.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hereford & Worcester Fire and Rescue Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q7 Bromsgrove District Council and Worcestershire County Council are also key providers of public services locally, so we would like your views on some of the services they provide. How satisfied or dissatisfied are you with each of the following services provided or supported by Bromsgrove District Council and Worcestershire County Council?

PLEASE TICK ✓ ONE BOX ONLY FOR EACH SERVICE

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
District Council						
Keeping public land clear of litter and refuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Refuse collection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Doorstep recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sport/leisure facilities.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Theatre/entertainment venues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Museums/galleries.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Planning.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Housing.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Benefits.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
County Council						
Local tips/household waste recycling centres.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local transport information.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local bus services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In Worcestershire, you live in a two-tier authority area and have a County Council and a District Council. Some areas of the county also have a Town or Parish Council. The **County Council** is responsible for education, social care, transport planning, highways, consumer protection, waste disposal, smallholdings and libraries. **District Council** responsibilities include local planning applications, housing, building regulations, environmental health, waste collection, revenue collection, leisure and recreation. A **Parish or Town Council** has an overall responsibility for the well-being of its local community, other responsibilities vary from parish to parish but may include local facilities such as village halls and play areas, community transport, allotments, footpaths and commons.

Q8 To what extent do you agree or disagree that Bromsgrove District Council, Worcestershire County Council and your Parish/Town Council provide value for money?

PLEASE TICK ✓ ONE BOX ONLY FOR EACH COUNCIL

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/Does not apply
Bromsgrove District Council.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Worcestershire County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parish/Town Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q9 And now taking everything into account, how satisfied or dissatisfied are you with the way Bromsgrove District Council, Worcestershire County Council and your Parish/Town Council run things?

PLEASE TICK ✓ ONE BOX ONLY FOR EACH COUNCIL

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know/Does not apply
Bromsgrove District Council.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Worcestershire County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parish/Town Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 3: Information

Q10 How well informed do you feel about each of the following?

PLEASE TICK ✓ ONE BOX ONLY FOR EACH STATEMENT

	Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know
How and where to register to vote	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How your council tax is spent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well local public services are performing.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How to complain about local public services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, how well informed do you feel about local public services.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q11 To what extent do you agree or disagree that the reporting of Hereford & Worcester Fire and Rescue Authority's financial performance is clear and understandable?

PLEASE TICK ✓ ONE BOX ONLY

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you disagree what changes would you like to see? Please write in below:

Section 4: Local Decision-Making

As with previous questions, when answering, please consider your local area to be within 15-20 minutes walking distance from your home.

Q12 Do you agree or disagree that you can influence decisions affecting your local area?
PLEASE TICK ✓ ONE BOX ONLY

Definitely agree	Tend to agree	Tend to disagree	Definitely disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 5: Respect and Consideration

Q13 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?
PLEASE TICK ✓ ONE BOX ONLY

Definitely agree	Tend to agree	Tend to disagree	Definitely disagree	Don't know	Too few people in local area	All the same background
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q14 In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?
PLEASE TICK ✓ ONE BOX ONLY

A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know/No opinion
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 6: Community Safety

Q15 How safe or unsafe do you feel when outside in your local area after dark?
PLEASE TICK ✓ ONE BOX ONLY IN THE LEFT HAND COLUMN BELOW

	Q15 After dark
Very safe	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>
Neither safe nor unsafe	<input type="checkbox"/>
Fairly unsafe	<input type="checkbox"/>
Very unsafe	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Q16 How safe or unsafe do you feel when outside in your local area during the day?
PLEASE TICK ✓ ONE BOX ONLY IN THE RIGHT HAND COLUMN BELOW

	Q16 During the day
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>

Q17 Thinking about this local area, how much of a problem do you think each of the following are?
PLEASE TICK ✓ ONE BOX ONLY FOR EACH STATEMENT

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	No opinion
Noisy neighbours or loud parties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teenagers hanging around the streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rubbish or litter lying around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vandalism, graffiti and other deliberate damage to property or vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People using or dealing drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People being drunk or rowdy in public places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Abandoned or burnt out cars	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q18 It is the responsibility of the police and other local public services to work in partnership to deal with anti-social behaviour and crime in your local area.

How much would you agree or disagree that the police and other local public services are successfully dealing with these issues in your local area?
PLEASE TICK ✓ ONE BOX ONLY

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Fire Safety in the Home

Q19 Are you aware that Hereford & Worcester Fire and Rescue Service gives free advice on fire safety in the home?
PLEASE TICK ✓ ONE BOX ONLY

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Q20 Do you have working smoke alarms in your house?
PLEASE TICK ✓ ONE BOX ONLY

Yes	<input type="checkbox"/>	Go to Q21
No	<input type="checkbox"/>	Go to Q22
Don't know	<input type="checkbox"/>	Go to Q22

Q21 Do you test your smoke alarm(s) every week?
PLEASE TICK ✓ ONE BOX ONLY

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Section 7: Worcestershire County Council Budget and Service Priorities

The nation's budget deficit and the need to rein in public spending are being discussed extensively and Worcestershire County Council expects its funding to reduce significantly in the coming years as a consequence. The council is planning its response carefully as it simply will not be able to afford everything it currently does in the same way going forward. The vehicle for change is the council's transformation programme called Better Outcomes, Lean Delivery (BOLD). Through BOLD it is currently aiming to reduce annual spending by £45million by 2013/14, though this figure now looks likely to increase in the light of the emergency budget in June.

In the May 2010 Viewpoint Survey we asked you about your views on reducing the levels of provision for particular services. These results have been combined with those from other consultation channels and are forming an important part of the information being considered by the council in allocating the its budget in these difficult financial times.

A number of services were identified as high or medium priority but, with the current pressures on funding for local government, when difficult decisions need to be made the council needs to understand which of these priority services are most important to residents.

You will now be shown pairs of services provided by Worcestershire County Council and asked to allocate a budget across the two services by considering how much of every £100 spent you would allocate to each one.

Q22 Service A: Repairing roads

Service B: Social care for people with a physical disability (including residential or nursing care and support for people living at home)

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q23 Service A: Social care for people with a physical disability (including residential or nursing care and support for people living at home)

Service B: Housing related support for people who are vulnerable as a result of their age, disability, illness or social circumstance

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q24 Service A: Social care for people with mental health problems or dementia (including residential or nursing care and support for people living at home)

Service B: Subsidising bus routes

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q25 Service A: Housing related support for people who are vulnerable as a result of their age, disability, illness or social circumstance

Service B: Social care for people with mental health problems or dementia (including residential or nursing care and support for people living at home)

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q26 Service A: Social care for people with a learning disability (including residential or nursing care and support for people living at home)

Service B: Subsidising bus routes

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q27 Service A: Supporting and challenging schools to improve education

Service B: Social care for older people (including residential or nursing care and support for people living at home)

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q28 Service A: Supporting children and families to access education (e.g. support for children with special educational needs, provision for children with social and behavioural difficulties)

Service B: Children in care and support for vulnerable children

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q29 Service A: Repairing roads

Service B: Supporting and challenging schools to improve education

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q30 Service A: Social care for older people (including residential or nursing care and support for people living at home)

Service B: Children in care and support for vulnerable children

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Q31 Service A: Supporting children and families to access education (e.g. support for children with special educational needs, provision for children with social and behavioural difficulties)

Service B: Social care for people with a learning disability (including residential or nursing care and support for people living at home)

For every £100 spent on these two services I would spend.....

PLEASE TICK ✓ ONE ONLY

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
£100 on A £0 on B	£75 on A £25 on B	£50 on A £50 on B	£25 on A £75 on B	£0 on A £100 on B	Don't Know

Version A

Section 8: NHS Worcestershire

Q32 Thinking about health services in your area, including any plans you are aware of, how do you expect these services to change over the next few years?

PLEASE TICK ✓ ONE ONLY

Will get much better	Will get better	Will stay the same	Will get worse	Will get much worse	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q33 Which of the following, if any, is it most important to improve?

PLEASE TICK ✓ UP TO THREE OPTIONS

Cleanliness of hospitals	<input type="checkbox"/>
Ease of access to an NHS dentist	<input type="checkbox"/>
Screening for diseases	<input type="checkbox"/>
Time spent waiting in accident and emergency (A&E) departments.....	<input type="checkbox"/>
Length of time it takes to get an appointment with a GP	<input type="checkbox"/>
Services to support people at the end of their lives.....	<input type="checkbox"/>
Waiting time before getting appointments with hospital consultants.....	<input type="checkbox"/>
Services for people with mental health problems	<input type="checkbox"/>
Services for treating cancer	<input type="checkbox"/>
Services and initiatives that improve health and reduce the likelihood of future health problems.....	<input type="checkbox"/>
Information about local health services	<input type="checkbox"/>
Services for treating heart disease	<input type="checkbox"/>
General condition of NHS buildings.....	<input type="checkbox"/>
Something else is more important (✓ AND WRITE IN BELOW)	<input type="checkbox"/>
<input type="text"/>	

Q34 Have you used the following local health services in the last 12 months?

PLEASE TICK ✓ ONE ONLY FOR EACH SERVICE

	Yes	No	Don't know
GP services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acute hospitals (Worcestershire Royal Hospital, Alexandra Hospital Redditch or Kidderminster Hospital & Treatment Centre)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community hospitals (Evesham, Malvern, Pershore, Princess of Wales Bromsgrove, Tenbury, Wyre Forest Community Unit).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NHS Dentistry.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other community based services (e.g. District nurses, rehabilitation and physiotherapy services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q35 How satisfied or dissatisfied are you with local health services?

PLEASE TICK ✓ ONE ONLY FOR EACH SERVICE

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GP services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acute hospitals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community hospitals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NHS Dentistry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other community based services (e.g. district nurses, rehabilitation and physiotherapy services).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 9: Renewable Energy

There is a growing drive to increase production of energy from renewable sources, including from water, wind, the sun and from biomass (such as woodchips or biodegradable waste). Several proposals for large-scale renewable energy schemes have already come forward. These developments can attract considerable interest, both positive and negative, especially from people living and working in the affected communities. The County and District Councils recognise the need to encourage more constructive discussion between developers and affected communities. In order to help with this, we need to know how people feel about renewable energy and to identify specific concerns. The answers to these questions will also contribute to the Renewable Energy Strategy that Worcestershire County Council is preparing to set out its position on renewable development.

Further detailed information can be found in the 'Planning for Renewable Energy in Worcestershire' research paper at www.worcestershire.gov.uk/planningrenewables

Q36 Thinking about large-scale generation from all sources (such as wind turbines and biomass power plants), to what extent do you support or oppose the generation of renewable energy?

PLEASE TICK ✓ ONE BOX ONLY FOR EACH OPTION

	Strongly support	Support	Neither support or oppose	Oppose	Strongly oppose	Don't know
In general	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In Worcestershire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q37 Thinking about large-scale renewable energy technologies, to what extent do you support or oppose their development in your immediate local area?

PLEASE TICK ✓ ONE BOX ONLY FOR EACH TECHNOLOGY

	Strongly support	Support	Neither support or oppose	Oppose	Strongly oppose	Don't know
Biomass power plants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wind turbines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hydro-electricity schemes.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q38 What roles do you think your local public services (District Council, County Council etc) should play in the development of large-scale renewable energy in Worcestershire?

PLEASE TICK ✓ ALL THAT APPLY

No role to play - resources should be concentrated elsewhere	<input type="checkbox"/>
Provide guidance on the benefits and impacts of renewable energy	<input type="checkbox"/>
Use publicly-owned land and property for renewable energy development	<input type="checkbox"/>
Enter into partnerships with local communities to develop renewable energy	<input type="checkbox"/>
Provide financial support to private developers to help deliver renewable energy schemes	<input type="checkbox"/>
Other (✓ AND WRITE BELOW)	<input type="checkbox"/>

Q39 If you support large-scale renewable energy in Worcestershire, what are your reasons?

PLEASE TICK ✓ ALL THAT APPLY

To reduce climate change and carbon emissions.....	<input type="checkbox"/>
To save money	<input type="checkbox"/>
To promote the green economy (manufacturing, installation etc).....	<input type="checkbox"/>
To fulfil the UK's role in meeting domestic and European targets	<input type="checkbox"/>
Symbolic of a wider ethos of environmental responsibility.....	<input type="checkbox"/>
Other reason (✓ AND WRITE BELOW)	<input type="checkbox"/>

Q40 If you do not support large-scale renewable energy generation, please tell us your reasons: PLEASE TICK ✓ YOUR TOP THREE REASONS FOR EACH RENEWABLE ENERGY TYPE

	Wind Turbines	Biomass Power Plants	Hydro Power
Appearance in the landscape	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Effect on views from my property.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Impact on plant and animal life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Noise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smell	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increased traffic.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vibrations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Perceived impact on property value.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Concern that any scheme could lead to further developments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do not foresee any economic benefit for the local community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disruption during construction process.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disruption from routine maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do not consider it a secure source of energy supply.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (✓ AND WRITE BELOW)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q41 What do you feel would lead to greater acceptance of large-scale renewable energy? PLEASE TICK ✓ YOUR TOP THREE REASONS

- Greater consultation with local people over proposed schemes
- Greater awareness of how the planning process works and increased transparency
- Employment benefits to the host communities (local jobs constructing/operating the schemes).....
- Financial benefits to host communities (prospects for local people to become shareholders in the scheme).....
- Social infrastructure benefits to the host communities (developers providing/upgrading community facilities).....
- Nothing would lead me to accept large-scale renewable energy development.....
- Other practical measure(s) to encourage support (✓ AND WRITE BELOW)

The next two questions concern small-scale renewable energy, such as solar panels mounted on the roofs of houses.

Q42 Which of the following types of small-scale renewable energy do you have in your home, would consider having, would not consider or need more information about before considering them? PLEASE TICK ✓ ONE ONLY FOR EACH TECHNOLOGY

	Already have	Would consider having	Would not consider	Need more information
Wind turbine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Solar thermal panels (hot water).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Solar photovoltaic panels (electricity)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ground source heat system (latent heat from ground).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wood fuel e.g. boiler/stove.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (✓ AND WRITE BELOW)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q43 Which of the following would encourage you to install your own small-scale renewable energy system? PLEASE TICK ✓ ALL THAT APPLY

- If it guaranteed to save money on fuel bills.....
- If it improved home comfort.....
- If it increased the value of the house
- If it didn't spoil the appearance of the house.....
- If I were planning on selling my house
- If I had just bought my house
- If I received payments for generating energy.....
- If I were given free advice on renewable energy.....
- If I knew a reliable contractor to guarantee the work
- Knowing that I am doing my bit for the environment.....
- If I didn't need to apply for planning permission.....
- Other (✓ AND WRITE BELOW)

The final question is not directly linked to the Renewable Energy Strategy but concerns electric vehicles for personal transport, i.e. electric cars or vans.

Q44 Which of the following would encourage you to buy an electric vehicle? PLEASE TICK ✓ ALL THAT APPLY

- If it guaranteed to save money on fuel (i.e the electricity charges worked out cheaper than petrol/diesel).....
- If electric vehicles were cheaper than petrol/diesel engine vehicles
- If charging points were available in public car parks
- If charging points were available at my place of work
- Knowing that I am doing my bit for the environment.....
- If I had more information about electric vehicles (e.g. reliability, how far they go etc.).....
- Nothing, I would not consider buying an electric vehicle
- Other (✓ AND WRITE BELOW)

Section 10: About Yourself

Please complete these questions which will help us to see if there are differences between the views of different residents. All the information you give will be kept completely confidential.

Q45 Are you male or female? PLEASE TICK ✓ ONE BOX ONLY

- Male.....
- Female

Q46 What was your age on your last birthday? PLEASE WRITE IN THE BOX BELOW (IN YEARS)

Q47 How is your health in general? Would you say it is... PLEASE TICK ✓ ONE BOX ONLY

- Very good
- Good
- Fair
- Bad
- Very bad

Q48 In which of these ways does your household occupy your current accommodation? PLEASE TICK ✓ ONE BOX ONLY

- Owned outright.....
- Buying on mortgage
- Rent from council
- Rent from Housing Association/Trust
- Rented from private landlord.....
- Other (✓ AND WRITE BELOW)

Q49 How many children aged 17 or under are living here?
PLEASE TICK ✓ ONE BOX ONLY

None.....	<input type="checkbox"/>	Three.....	<input type="checkbox"/>
One.....	<input type="checkbox"/>	Four.....	<input type="checkbox"/>
Two.....	<input type="checkbox"/>	More than four (✓ AND WRITE IN BELOW)....	<input type="checkbox"/>
<input style="width: 100px;" type="text"/>			

Q50 And how many adults aged 18 or over are living here?
PLEASE TICK ✓ ONE BOX ONLY

One.....	<input type="checkbox"/>	Four.....	<input type="checkbox"/>
Two.....	<input type="checkbox"/>	Five.....	<input type="checkbox"/>
Three.....	<input type="checkbox"/>	More than five (✓ AND WRITE IN BELOW)....	<input type="checkbox"/>
<input style="width: 100px;" type="text"/>			

Q51 Which of these activities best describes what you are doing at present?
PLEASE TICK ✓ ONE BOX ONLY

Employee in full-time job (30 hours plus per week).....	<input type="checkbox"/>
Employee in part-time job (under 30 hours per week).....	<input type="checkbox"/>
Self employed full or part-time	<input type="checkbox"/>
On a government supported training programme (e.g. Modern Apprenticeship/Training for Work)	<input type="checkbox"/>
Full-time education at school, college or university	<input type="checkbox"/>
Unemployed and available for work.....	<input type="checkbox"/>
Permanently sick/disabled	<input type="checkbox"/>
Wholly retired from work	<input type="checkbox"/>
Looking after the home	<input type="checkbox"/>
Doing something else (✓ AND WRITE IN BELOW)	<input type="checkbox"/>
<input style="width: 100%; height: 20px;" type="text"/>	

Q52 Do you have any long-standing illness, disability or infirmity? (Long-standing means anything that has troubled you over a period of time or that is likely to affect you over a period of time.)
PLEASE TICK ✓ ONE BOX ONLY

Yes..... **Go to Q53** No..... **Go to Q54**

Q53 Does this illness or disability limit your activities in any way?
PLEASE TICK ✓ ONE BOX ONLY

Yes..... No.....

Q54 To which of these group do you consider you belong?
PLEASE TICK ✓ ONE BOX ONLY

White English/Welsh/Scottish/Northern Irish/British.....	<input type="checkbox"/>	Asian or Asian British: Pakistani	<input type="checkbox"/>
White Irish	<input type="checkbox"/>	Asian or Asian British: Bangladeshi	<input type="checkbox"/>
White Eastern European.....	<input type="checkbox"/>	Asian or Asian British: Chinese.....	<input type="checkbox"/>
Gypsy or Irish Traveller.....	<input type="checkbox"/>	Any other Asian background.....	<input type="checkbox"/>
Any other White background.....	<input type="checkbox"/>	Black or Black British: Caribbean.....	<input type="checkbox"/>
Mixed: White & Black Caribbean	<input type="checkbox"/>	Black or Black British: African	<input type="checkbox"/>
Mixed: White & Black African	<input type="checkbox"/>	Any other Black background	<input type="checkbox"/>
Mixed: White & Asian	<input type="checkbox"/>	Arab.....	<input type="checkbox"/>
Any other Mixed background	<input type="checkbox"/>	Other ethnic group (✓ AND WRITE IN BELOW) ...	<input type="checkbox"/>
Asian or Asian British: Indian	<input type="checkbox"/>	<input style="width: 100%; height: 20px;" type="text"/>	

Is there anything else you would like to add?
PLEASE WRITE IN BELOW

Please note that we may want to respond to your comment on this page, for instance if you raise a question or request further information. If that is the case we will use your ID number to pass your contact details to the relevant person within the partner organisations. If you DO NOT want your contact details to be shared in this way please tick the box below:

Thank you very much for taking part in this survey.

Please return in the pre-paid envelope provided.

You can contact us in the following ways:

By telephone:

01905 822020

By post:

Worcestershire County Council, County Hall, Spetchley Road, Worcester WR5 2NP

By email:

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This document can be made available in other languages and alternative formats (large print, audio tape, computer disk and Braille) on request from Research and Intelligence Unit on telephone number 01905 822020 or by emailing viewpoint@worcestershire.gov.uk

To the best of our knowledge all information was correct at the time of printing: October 2010.