

Nominated Neighbour Scheme

(How to use your nominated neighbour card)

West Mercia is a safe place to live and crime figures remain low. The Nominated Neighbour Scheme has been launched by West Mercia Police to help elderly and vulnerable members of the community feel safer in their homes and reduce the chances of distraction burglars targeting the area.

A distraction burglary involves criminals tricking their way into a home by taking advantage of the trust shown to them by the occupier.

How does the scheme work?

Before you use your card, arrange with a trusted neighbour, friend or member of the family who lives nearby to be your 'nominated neighbour'.

Ask them if they will be prepared to help you deal with callers at your door, including confirming their identity and accompanying them into your home while they speak to you.

Once you have a 'nominated neighbour', write their address into the space provided on your nominated neighbour card.



How to use your card

1. Keep your card near the front door.
DO NOT leave it on display in a window.
2. When someone calls at your home, try to look through the window to see if you recognise them. If you don't know them, show them your card through the window.
3. If you need to open the door, **ALWAYS** use a door chain or bar.
4. Give them a few moments to read your card.
DO NOT speak to them.
5. If you have a telephone, call your nominated neighbour. Tell them you have had a caller and they are coming to speak to them.
6. Wait for the caller to return with your nominated neighbour.

Follow the instructions on the card.

Remember – genuine callers will not mind waiting.

It is your home.

You do not have to let anyone in.

0300 333 3000

www.westmercia.police.uk



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