

YOU SAID - WE DID

ROB SYKES

CHIEF EXECUTIVE

P R O G R E S S to Excellence

County Council Corporate Plan

95% on target

**The Audit Commission tell us
we are on the right road to
improve from 'Good' to
'Excellent'**

Last year's Citizens Panel said that they wanted better waste management and re-cycling

WE HAVE ... Made major developments in convenient re-cycling services

- Worked in partnership with District Councils and given grants of over £2 million for re-cycling scheme development
- Enabled the purchase of new waste collection vehicles to enable kerbside collection
- Developed bulk waste sites for the north of the County

Launched 'Mission Impossible' waste minimisation

Last year's Citizens Panel said that they preferred to do business with us by telephone or face to face

WE HAVE ... Opened two One Stop Shops offering face to face access to services in Evesham and Malvern

- Plans to open five more one stop shops within the next year in parts of Worcestershire**
- Plans to link our telephone systems to provide a joined up service**

Last year's Citizens Panel said that they wanted class sizes reduced and for standards to rise within our schools

WE HAVE ... Improved pupil achievement at each Key Stage over the last five years

- All children in infant classes are now taught in classes of 30 or less
- Tried to increase funding in years 3,4,5 and 6 to try to maintain class sizes at 30 or below for children moving on from infant classes

Last year's Citizens Panel said that they were worried about young people not being involved in their Communities

WE HAVE ... An active Youth Parliament Team and Youth Council Cabinet

- **I'm a Councillor Get Me Out of Here!**
- **Childrens Fund**
- **Skills on Show**
- **Today not Tomorrow event**

Last year's Citizens Panel said that potholes in the County's road gave most concern

WE HAVE ... Targeted resources at deteriorating roads and

- **improved the condition of our rural roads**
- **brought in modern machinery - the "Jetpatcher" - to provide quick and efficient repairing across the County.**