

Children's Centre Support Worker

In October an Asian family was referred to me. The referral stated that Mom speaks little if any English, lives with husband and 2 year old daughter in a one bedroom flat. The little girl was not walking. Dad wanted his wife to be able to communicate better and to meet new people and get his daughter walking.

With the help of our team I arranged ESOL (English Spoken as an Other Language) classes for Mom with a crèche place. Mom is now picking up English quickly.

I encouraged Mom and daughter to come to both our Messy Play and Stay & Play sessions. The little girl is beginning to speak English and is starting to walk.

We recently went to the local park and the little girl loved this, as she had not been out of the flat for over a year because Mom was too nervous. We have also accessed the local shops and facilities, so that Mom will soon gain the confidence to do this herself.

I think that accessing our services really improved the family's life already and will continue to do so. We will also be accessing the housing 'drop in' service to help the family move to a more suitable property.