

Section A: Communications

Worcestershire County Council produces a residents magazine called Word on Worcestershire (WoW) every quarter. The magazine is distributed to households via free newspapers, however we know that some residents do not receive a free newspaper and therefore do not receive their copy of WoW. In September this year, we took the opportunity to send a copy of WoW directly to all residents alongside another publication, our A-Z Guide to County Council Services, which we were already obliged to deliver to every household. In this section of questions, we would like to find out how many of you recall receiving your copy of WoW, how useful you found it and what you would like to see in WoW in the future.

Q1 Do you recall receiving a copy of Word on Worcestershire (WoW) in September 2006?

Please tick **ONE** only

- a) Yes..... Go to Q2 c) Not sure/ Don't know .. Go to Q4
 b) No Go to Q4

Q2 Thinking about the copy of WoW you received in September 06, to what extent do you agree or disagree with the following statements?

Please tick **ONE** only for a) to d)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
a) The magazine was informative	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) There was a good variety of articles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) The information was easy to understand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) The magazine had an appealing design and style	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3 Thinking about the WoW magazine, would you say you:

Please tick **ONE** only

- a) Read all of it d) Just glanced at it.....
 b) Read most of it..... e) Didn't look at it at all.....
 c) Read a bit of it..... f) Don't know/Can't remember.....

Q4 How would you like to receive issues of WoW in the future?

Please tick the option you prefer the **MOST**

- a) Delivered direct to my door d) On the County Council website
 b) Insert in a free newspaper e) Other
 c) Pick up publication in libraries, customer
 contact centres etc

If other, please specify

Q5 Which of the following would you MOST like to read/find out about in future issues of WoW?

Please tick the **TWO** options you would most like to read about in WoW

- | | | | |
|---|--------------------------|--|--------------------------|
| a) Feature articles about our services..... | <input type="checkbox"/> | e) Contact details for our services | <input type="checkbox"/> |
| b) Information about Councillors | <input type="checkbox"/> | f) How to get involved with our decisions..... | <input type="checkbox"/> |
| c) News items about our services | <input type="checkbox"/> | g) Facts about our performance..... | <input type="checkbox"/> |
| d) How we spend your money | <input type="checkbox"/> | h) Other | <input type="checkbox"/> |

If other, please specify

Q6 We are considering changing the format of the WoW magazine. Thinking about each of the different styles of magazine listed below, which ONE would you most like WoW to be like?

Please tick **ONE** only

- | | | | |
|--|--------------------------|------------------------------|--------------------------|
| a) Small booklet (current format)..... | <input type="checkbox"/> | d) Online version only | <input type="checkbox"/> |
| b) Larger magazine | <input type="checkbox"/> | e) Other | <input type="checkbox"/> |
| c) Newspaper | <input type="checkbox"/> | | |

If other, please specify

Q7 From time to time we would like to involve residents in the production of Council publications; this will help us to make sure that our publications are easy to understand and appeal to all of our residents.

If you would like to become part of an informal group who are asked for their opinions on our publications please tick this box and ensure your ID number is on the front of this survey. We will contact you if you are selected to take part in this group. Thank you for your interest

Yes, I would like to take part in this group.....

Section B: The Regional Spatial Strategy

The West Midlands Regional Assembly is preparing a partial review of the existing Regional Spatial Strategy (RSS). This is a long term plan that will guide the spatial development of the West Midlands to 2026 and provide the framework for more detailed planning at the local level, including the amount and distribution of new housing in Worcestershire.

The final version of the RSS will have very significant implications for the future of Worcestershire and therefore we would like to know what you think about some of the options identified in the RSS review. Your responses will be used to formulate a Worcestershire County Council response to the formal consultation in January 2007.

We appreciate there is a lot of information in this section, however it is important that we give you enough information in order for you to be able to give an informed response.

Q8 Although Worcestershire County Council no longer carries out the strategic planning of the County, how important do you think it is that the County Council has a role in influencing the content of the RSS Review?

Please tick **ONE** only

- a) Very important..... c) Not very important..... e) Not sure/Don't know.....
b) Fairly important d) Not important at all.....

Q9 To what extent do you agree or disagree with the following statement?

'The County and the District Councils should work together to represent the interests of the County'

Please tick **ONE** only

- a) Strongly agree..... d) Disagree.....
b) Agree..... e) Strongly disagree
c) Neither agree nor disagree f) Not sure/Don't know.....

Housing: The Government believes that a shortage of houses is in part contributing to high house prices. For the lifetime of the Regional Spatial Strategy (up until 2026) it wants to see enough house building to address these problems of affordability. It is possible, however, that this house building could result in adverse impacts on the County's environment.

The RSS review proposes three options for new housing development, we have summarised what each of these options would mean for Worcestershire below:

- Option 1. Build 1250 houses a year during the lifetime of the Strategy.
Option 2. Build 1890 houses a year during the lifetime of the Strategy.
Option 3. Build 2500 houses a year during the lifetime of the Strategy.

For your information, between 2001-2005, there were an average of 2,100 houses built per year in Worcestershire.

Q10 Which **ONE** of the listed options do you think should be incorporated into the RSS?

Please tick **ONE** only

- a) Option 1 (1250 houses/yr) b) Option 2 (1890 houses/yr) c) Option 3 (2500 houses/yr)

Offices: With manufacturing employment in decline, it is expected that many of the new jobs created in the Region will be office-based, so it is important to the West Midland's economy that a lack of suitable office accommodation does not restrict employment opportunities.

It is government policy to locate offices in town centres in the first instance, and then look for sites adjacent to town centres, as they are usually the most accessible by different forms of transport. The capacity of most town centres to accept more office space is limited so meeting the likely future demand for office floor space in the region is likely to require the provision of out of town centre sites. An office study for the region suggests that the largest amounts of additional office growth in Worcestershire should be in located in Worcester, Redditch and Kidderminster, although each District in Worcestershire is expected to provide for some new offices.

There are also a limited number of large scale high quality out of centre sites, called Regional Investment Sites (RIS's) in the region whose role is to help diversify and modernise the regional economy where office development may be allowed. Currently there are none in Worcestershire, although this may change through the RSS Review process.

Q18 In your opinion, which ONE of the following approaches to locating offices would be preferable?

Please tick ONE only

- a) *The RSS should stick rigidly to government policy. If there are no suitable town centre, or edge of town centre sites, the first out of centre "port of call" should be a RIS*
- b) *The RSS should accept that there will be a need to locate offices in out of centre locations and seek to control the amount of new office floor space that may be allowed out of town centres*

Strategic Centres: The RSS will also identify priorities for investment within the strategic network of centres within the region. The key issue is on what basis should this choice be made. In this regard a study commissioned to inform this decision indicates that in Worcestershire, Worcester and Kidderminster would have priority for new non food shopping floor space, reflecting projected population and household growth. However, there are possible alternative approaches to this, which are listed below

Q19 If you had to choose one of the alternative options to identify where the priorities for investment are, which ONE would you chose?

Please tick ONE only

- a) *Investment priority be given to those centres in need of regeneration and renewal (In Worcestershire these are identified as Kidderminster and Redditch)*
- b) *Investment priority be directed to those centres that are already "healthy" or have aspirations to expand (In Worcestershire, Worcester is the only centre in this category)*.....
- c) *Investment priority be given to boost those strategic centres that are currently the "weakest", where people have to travel to distant centres for some of their shopping needs (In Worcestershire, Redditch and Kidderminster fall into this category)*

Waste: We produced nearly 300,000 tonnes of household waste in Worcestershire last year. For every tonne of this waste we also produced about 2 tonnes of Commercial and Industrial Waste, 3 tonnes of Construction and Demolition Waste, and 1 tonne of Agricultural Waste. About 60,000 tonnes of these materials were classed as hazardous waste. Although we are starting to make better use of materials and reduce the total volumes produced, the likely increases in population mean that we need to do even more to keep waste production and the cost of dealing with it under control.

Q20 Taking this into consideration, which of the following options do you think should be adopted by the RSS?

Please tick **ONE** only

- a) Identify 'general locations' for new major waste facilities
- b) Leave the Waste Management industry to make its own choices from the range of sites the Council will identify in future planning documents
- c) Not sure/Don't know

Q21 Do you agree that all new, large scale, residential and industrial development should include provision for temporary waste storage (pending collection) and, where appropriate on site waste management?

Please tick **ONE** only

- a) Yes.....
- b) No
- c) Not sure/Don't know

Transport: The RSS options identify Worcester as a main focus for new housing and employment. This will create additional demand for travel, and the Worcestershire Local Transport Plan has identified traffic congestion on the existing bridges over the River Severn as a major constraint to further development in the area. A transportation study is underway to investigate these issues in greater detail.

Q22 Which ONE of the following options would be your preferred transport strategy for the Worcester area?

Please tick **ONE** only

- a) Develop a package of sustainable travel improvements including Park & Ride sites, the new Worcestershire Parkway railway station, bus service enhancements, and investment in better walking and cycle routes
- b) Develop the sustainable travel improvements in Option a) AND upgrade the A4440 Worcester southern Link Road to dual carriageway standard.
- c) Develop the sustainable travel improvements in Option a) AND build a North-west Bypass round Worcester, providing a new bridge to the north of the city.
- d) Re-direct the proposed RSS growth for Worcester to other areas of the County rather than invest in the transport infrastructure needed to accommodate the extra housing and employment sites.....
- e) Not sure/Don't know

The RSS identifies Kidderminster as an area for economic regeneration, based on the Stourport Road Employment Corridor. Access to this Corridor is limited due to congestion within Stourport-on-Severn and Kidderminster town centres. A transport study is underway to investigate these issues in greater detail.

Q23 Which ONE of the following options would be your preferred transport strategy to improve accessibility to the Stourport Road Employment Corridor?

Please tick **ONE** only

- a) Implement a package of sustainable transport measures including better bus services and investment in improved walking and cycling routes.....
- b) Implement the sustainable transport measures in Option a) AND build a Stourport relief road to improve access to the Corridor from the South.
- c) Implement the sustainable transport measures in Option a) AND build a new Link Road connecting the A451 Stourport Road with the A449 South of Kidderminster.
- d) Limit future development within the Stourport Road Employment Corridor to a level that can be accommodated within the existing transport network.....
- e) Not sure/Don't know

Climate Change: In Worcestershire we emit approximately 5.4 million tonnes of Carbon Dioxide (CO2) gas every year. 23% from household energy use, 35% from industry, 12% from the commercial & service sector, 27% from transport and 3% from waste.

Recent changes in climate linked to a global increase in carbon dioxide emissions in the atmosphere have meant greater incidences of flooding, droughts, heat waves, a longer growing season and disturbances in seasonal change in the county. Over the next century these changes are set to become more extreme, putting pressure on both the built and the natural environment.

In order to reduce CO2 emissions there are programmes in place to encourage greater energy efficiency at work and at home as well as initiatives aimed at increasing the amount of energy generated in the County from renewable sources. There are also regulations on construction in flood plains. However, the likely increases in population, mean that we will need to do even more to reduce CO2 emissions. We will also need to deal with the impact of future more extreme Climate Change on the built and natural environment. The vulnerability of new development to the impacts of climate change depends on two things; where it is built and how it is designed.

Q24 To what extent do you agree or disagree with the following statements?

Please tick **ONE** only for a) to c)

Strongly agree Agree Neither Disagree Strongly disagree Don't know

- a) If we proceed with existing patterns of development, natural hazards such as flooding, fire risk & subsidence, which the County is vulnerable to, may increase in frequency and severity
- b) The RSS provision should require all new residential, industrial & other infrastructure development to include provision to adapt to the changes in climate e.g. renewable energy generation, design to withstand climate change, provision for wildlife corridors to enable migration, avoid development in areas of flood risk etc.
- c) The RSS Revision should identify 'general locations' for new renewable energy generating facilities.....

Section C: Bus Priority Schemes in Worcestershire

Worcestershire County Council are considering introducing bus priority schemes at a number of locations across the County. The schemes will be designed to protect buses from the effects of traffic congestion, and can include physical measures such as bus lanes and bus-only roads which enable buses to bypass traffic congestion, or electronic systems which detect buses on approach to traffic signals and provide them with priority over other traffic. The electronic systems can differentiate between a late-running and on-time bus and alter the level of priority accordingly.

We hope that the bus priority schemes will increase the reliability and punctuality of bus services, reduce bus journey times and enable better access to bus stops making it easier for passengers to get on and off buses (with consequent reduction in journey times). By increasing the efficiency of bus services, we hope to increase their attractiveness to users and potential users with a consequent increase in demand and revenue. This will help to reduce reliance of bus operators on the subsidy paid by the County Council to maintain the bus service network. Money can then be reallocated to introducing additional measures to increase the attractiveness of bus and other sustainable transport modes.

Q25 How frequently, if at all, do you use the local bus service?

Please tick **ONE** only

- | | | | |
|-------------------------------------|--------------------------|-------------------------------|--------------------------|
| a) At least five days a week | <input type="checkbox"/> | f) Within the last year | <input type="checkbox"/> |
| b) 2-4 days per week | <input type="checkbox"/> | g) Longer ago..... | <input type="checkbox"/> |
| c) Once a week | <input type="checkbox"/> | h) Never used | <input type="checkbox"/> |
| d) At least once a month | <input type="checkbox"/> | i) Don't know/Not sure | <input type="checkbox"/> |
| e) Within the last six months | <input type="checkbox"/> | | |

Q26 By introducing bus priority measures in Worcestershire, we hope to increase the reliability and punctuality of bus services, reduce journey times, enable better access to bus stops and increase the efficiency of the service.

Taking this into consideration, do you think you will be more likely to use the bus service in Worcestershire, or use it more often once the bus priority measures have been introduced?

Please tick **ONE** only

- | | | | |
|-------------------------|--------------------------|------------------------------|--------------------------|
| a) Yes, definitely..... | <input type="checkbox"/> | d) Definitely not | <input type="checkbox"/> |
| b) Possibly..... | <input type="checkbox"/> | e) Not sure/Don't know | <input type="checkbox"/> |
| c) Probably not..... | <input type="checkbox"/> | | |

Q27 In addition to buses do you think any of the other following types of vehicles should have access to use bus lanes or bus only roads?

Please tick **ALL** that apply

- | | |
|--|--------------------------|
| a) Cyclists..... | <input type="checkbox"/> |
| b) Taxis | <input type="checkbox"/> |
| c) Community Transport and Dial-a-Ride minibuses | <input type="checkbox"/> |
| d) High occupancy vehicles (cars and mini buses with 3 or more passengers) | <input type="checkbox"/> |
| e) Not sure/Don't know | <input type="checkbox"/> |

Q28 Which of the following options for bus priority measures in the County would you prefer?

Please tick **ONE** only

- a) Introduce bus priority schemes where the opportunities and resources arose, these would have a wide coverage across the whole of the County but would be smaller individual initiatives
- b) Introduce bus priority schemes on a systematic basis along a limited number of road and bus service corridors. These measures would have a greater beneficial impact on bus journey times and reliability along these corridors but would take longer to roll out across the County
- c) Not sure/Don't know

Q29 How would you prefer to be kept informed about plans for bus priority schemes in your local area?

Please tick **ALL** that apply

- a) Targeted door to door delivery of information
- b) A local neighbourhood 'roadshow' with experts on hand to answer your questions.....
- c) Via the local media.....
- d) Via the County Council website
- e) Information provided at existing community meetings I attend

Q30 Thinking about each of the following ways of how we could show you what the bus priority measures will look like, and how they will work. Which method, do you think will help you to visualise the scheme the MOST?

Please tick **ALL** that apply

- a) 2D large scale drawing showing a before and after plan
- b) Maps
- c) Aerial photographs.....
- d) 3D model.....
- e) Artists impressions and photographs showing a before and after plan

Section D: Local Education Facilities

Worcestershire County Council currently has a countywide policy of asking housing developers for contributions towards the provision of education facilities required as a result of their developments. The policy is now in need of review to ensure that it is in line with recent legislation and government guidance. As a result of changes to planning law, the district councils, and not the County Council, will be responsible for adopting the updated policy for their respective districts. Consequently Wychavon District Council, Malvern Hills District Council, Worcester City Council, Wyre Forest District Council and Redditch Borough Council are addressing this matter. The County Council is providing advice to the districts to aid this process.

Please read the following information about the proposed revised policy before answering the questions in this section. Your responses to these questions will be fed back to the above district councils who intend to adopt their final versions of the policy in the spring of 2007.

- Children moving into new housing developments will probably attend the local schools. 100 new homes produce an average of 2.9 children in each year group. This may put pressure on school places.
- Most developers are aware of the need to allow for contributions to education facilities (and other “planning obligations” as they are called) when they buy land and plan their developments.
- Since 2003 Worcestershire CC has had a policy of requesting money from developments of between 5 and 100 private sector homes to fund school building improvements in areas where there are fewer than 7% spare places in any of the local schools (the “7% rule”).
- It is proposed to replace the “7% rule” with a sliding scale that relates the size of the development to the number of spare places in the largest year group in the school. If there is a year group with no spare places then a request will be made to developments of 5 or more private homes, if the largest year group has 1 spare place then a request will be made to developments of more than 30 homes, if the largest year group has 2 spare places then a request would be made to developments of more than 60 homes.
- For developments of more than 100 homes, the County Council may negotiate with developers for land for a new school.
- Worcestershire County Council decides the best way to spend the money on schools serving the development, and would continue to do so. Example projects include two permanent classrooms at Claines Primary School, a science block at Chase Technology College and a Design & Technology Centre at Kingsley College
- In 2005/06, just over £1million was raised for school building projects through developer contributions
- The standard charge for a 2/3 bedroomed house will be about £4,700 in an area where school places for all age groups are under pressure. The charge is based on the building costs and the probability that a place will be needed.
- It is proposed that “Affordable” housing, specialist housing for the elderly or disabled and one-bedroomed homes will be exempt
- It is proposed that there will a 60% discount for flats and a 50% loading for 4+ bedroomed homes
- Unspent money is returned to the developer at the end of an agreed period, often 10 years.

If you want any further information about this policy, please contact Isobel Gibson on 01905 766278 or email her at igibson@worcestershire.gov.uk

Q31 To what extent do you agree or disagree with the principle of asking housing developers for contributions towards local education facilities?

*Please tick **ONE** only*

- | | | | |
|-------------------------------------|--------------------------|-----------------------------|--------------------------|
| a) Strongly agree..... | <input type="checkbox"/> | d) Disagree..... | <input type="checkbox"/> |
| b) Agree..... | <input type="checkbox"/> | e) Strongly disagree..... | <input type="checkbox"/> |
| c) Neither agree nor disagree | <input type="checkbox"/> | f) Not sure/Don't know..... | <input type="checkbox"/> |

Q32 To what extent do you agree or disagree with the following statement

'The exemption for affordable housing is fair'

*Please tick **ONE** only*

- | | | | |
|-------------------------------------|--------------------------|------------------------------|--------------------------|
| a) Strongly agree..... | <input type="checkbox"/> | d) Disagree..... | <input type="checkbox"/> |
| b) Agree..... | <input type="checkbox"/> | e) Strongly disagree..... | <input type="checkbox"/> |
| c) Neither agree nor disagree | <input type="checkbox"/> | f) Not sure/Don't know | <input type="checkbox"/> |

Q33 To what extent do you agree or disagree with the following statement

'The exemption for specialist housing and one bedroom homes is fair'

*Please tick **ONE** only*

- | | | | |
|-------------------------------------|--------------------------|------------------------------|--------------------------|
| a) Strongly agree..... | <input type="checkbox"/> | d) Disagree..... | <input type="checkbox"/> |
| b) Agree..... | <input type="checkbox"/> | e) Strongly disagree..... | <input type="checkbox"/> |
| c) Neither agree nor disagree | <input type="checkbox"/> | f) Not sure/Don't know | <input type="checkbox"/> |

Q34 To what extent do you agree or disagree that the rules for calculating the amount that the building developers must pay, is fair?

*Please tick **ONE** only*

- | | | | |
|-------------------------------------|--------------------------|------------------------------|--------------------------|
| a) Strongly agree..... | <input type="checkbox"/> | d) Disagree..... | <input type="checkbox"/> |
| b) Agree..... | <input type="checkbox"/> | e) Strongly disagree..... | <input type="checkbox"/> |
| c) Neither agree nor disagree | <input type="checkbox"/> | f) Not sure/Don't know | <input type="checkbox"/> |

Q35 Do you have any other comments about this policy?

If so, please write in below

Section E: About You

To ensure we are meeting the need of all residents it is important that we ask you a few questions about yourself. As with all the questions, your answers will be completely confidential.

Q36 In which district do you live?

Please tick **ONE** only

- | | | | | | |
|-----------------------|--------------------------|------------------------|--------------------------|---------------------|--------------------------|
| a) Bromsgrove..... | <input type="checkbox"/> | c) Redditch..... | <input type="checkbox"/> | e) Wychavon..... | <input type="checkbox"/> |
| b) Malvern Hills..... | <input type="checkbox"/> | d) Worcester City..... | <input type="checkbox"/> | f) Wyre Forest..... | <input type="checkbox"/> |

Q37 Are you...?

Please tick **ONE** only

- | | | | |
|---------------|--------------------------|-----------------|--------------------------|
| a) Male | <input type="checkbox"/> | b) Female | <input type="checkbox"/> |
|---------------|--------------------------|-----------------|--------------------------|

Q38 What was your age on your last birthday?

Please write your age in years below

Q39 Do you personally have a long standing illness, disability or infirmity that limits your daily activities?

Please tick **ONE** only

- | | | | |
|-------------|--------------------------|------------|--------------------------|
| a) Yes..... | <input type="checkbox"/> | b) No..... | <input type="checkbox"/> |
|-------------|--------------------------|------------|--------------------------|

Q40 How many years have you lived in your current local area (defined as your estate, village or streets immediately surrounding where you live)?

Please tick **ONE** only

- | | | | |
|---------------------------|--------------------------|------------------------|--------------------------|
| a) Less than a year | <input type="checkbox"/> | d) 6-10 years..... | <input type="checkbox"/> |
| b) 1-3 years | <input type="checkbox"/> | e) 11-20 years..... | <input type="checkbox"/> |
| c) 4-5 years | <input type="checkbox"/> | f) 21 yrs or more..... | <input type="checkbox"/> |

Q41 Is your home...?

Please tick **ONE** only

- | | | | |
|--|--------------------------|---|--------------------------|
| a) Owned outright | <input type="checkbox"/> | e) Rented from a private landlord/letting agency..... | <input type="checkbox"/> |
| b) Owned with a mortgage or loan | <input type="checkbox"/> | f) Rent is free or tied to employment | <input type="checkbox"/> |
| c) Shared ownership..... | <input type="checkbox"/> | g) Other..... | <input type="checkbox"/> |
| d) Rented from Local Authority, Housing Association..... | <input type="checkbox"/> | | |

Q42 How would you describe your ethnicity?

Please tick **ONE** only

- | | | | |
|--|--------------------------|---|--------------------------|
| a) White - British..... | <input type="checkbox"/> | i) Black or Black British: Caribbean..... | <input type="checkbox"/> |
| b) White - Irish..... | <input type="checkbox"/> | j) Black or Black British: Other | <input type="checkbox"/> |
| c) White - Other..... | <input type="checkbox"/> | k) Asian or Asian British: Indian | <input type="checkbox"/> |
| d) Mixed - White and Black Caribbean | <input type="checkbox"/> | l) Asian or Asian British: Pakistani | <input type="checkbox"/> |
| e) Mixed - White and Black African..... | <input type="checkbox"/> | m) Asian or Asian British: Bangladeshi..... | <input type="checkbox"/> |
| f) Mixed - White and Asian..... | <input type="checkbox"/> | n) Asian or Asian British: Other..... | <input type="checkbox"/> |
| g) Mixed - Other | <input type="checkbox"/> | o) Chinese..... | <input type="checkbox"/> |
| h) Black or Black British: African..... | <input type="checkbox"/> | p) Other | <input type="checkbox"/> |

Q43 Which of the following best describes your current employment status?

Please tick **ONE** only

- | | | | |
|--|--------------------------|---|--------------------------|
| a) I work full time (over 30 hrs a week)..... | <input type="checkbox"/> | h) Between jobs | <input type="checkbox"/> |
| b) I work part time (less than 30 hrs a week)... | <input type="checkbox"/> | i) Looking after the home or family or caring for someone else..... | <input type="checkbox"/> |
| c) Self employed..... | <input type="checkbox"/> | j) Unemployed less than 6 months..... | <input type="checkbox"/> |
| d) Doing temporary work..... | <input type="checkbox"/> | k) Unemployed more than 6 months..... | <input type="checkbox"/> |
| e) I am a full time student..... | <input type="checkbox"/> | l) I am retired | <input type="checkbox"/> |
| f) Training | <input type="checkbox"/> | m) I am permanently sick/disabled | <input type="checkbox"/> |
| g) Voluntary work..... | <input type="checkbox"/> | n) Other | <input type="checkbox"/> |

**Thank you for taking the time to complete this questionnaire.
Do you have any other comments relating to the services provided by Worcestershire County Council? If so, please use the box provided below**

A large empty rectangular box with a black border, intended for providing comments.

Please return in the pre-paid envelope provided to:

**Research and Intelligence Unit, Worcestershire County Council, County Hall, Spetchley Road,
Worcester. WR5 2NP
By Monday 18th December**