Introduction

The Worcestershire Partnership Board have developed “Partnership Towards Excellence – A Community Strategy for Worcestershire 2003 – 2013”. This survey includes questions on the themes of the Community Strategy. You may have seen some similar questions in previous surveys. Please do complete this survey in full, as it is being used to establish a baseline of your views.

At the beginning of each section, you will see the Partnership’s vision statement for the theme being covered. These vision statements have been taken from the current version of the Community Strategy and are in draft form. The findings from this survey may influence their final focus and wording.

You may have recently been involved in a similar consultation in your District. If this is the case, we apologise in advance and thank you for the additional time you spend completing this questionnaire. We would also like to assure you that we will combine the results of the consultations so that no time and effort is wasted.

SECTION A

QUALITY OF LIFE

Questions 1-5 refer to your neighbourhood, which should be defined as your block or the streets immediately surrounding where you live.

1. How long have you lived in your current neighbourhood? *Tick ONE only.*

a. Up to 1 year……..……1 ☐
b. 1 - 3 years……..2 ☐
c. 3 - 5 years……..……..3 ☐
d. 5 – 10 years……..……4 ☐
e. 10 - 15 years……..5 ☐
f. 15 - 20 years..……...6 ☐
g. 20 years or more years..7 ☐

2. Over the last THREE years, has your neighbourhood become a better or worse place to live? *Tick ONE only.*

a. Much better……..…..1 ☐
b. A little better..……...2 ☐
c. Remained about the same..…..3 ☐
d. A little worse……...……4 ☐
e. Much worse……..……5 ☐
f. Don't know……..……....6 ☐
g. Have not lived in the neighbourhood long enough to say……..……7 ☐

3. Overall, would you say that you enjoy living in your neighbourhood?
Tick ONE only.

a. Yes, I love living here……..……1 ☐
b. Yes, mostly – there are some drawbacks, but on the whole the good things outweigh the bad……..…….....2 ☐
c. I don't dislike living here but I don't like it that much either……..……..3 ☐
d. No, not really – there are more drawbacks than advantages of living here...…..4 ☐
e. No, I hate living here……..……..5 ☐
f. Don't know……..……..6 ☐

4. How likely is it that you will move away from this neighbourhood in the next THREE years? (Not including moving away temporarily, e.g. going to university.)
Tick ONE only.

a. Certain to move……1 ☐

b. Likely to move……..2 ☐

c. Unlikely to move ……3 ☐

d. Certain to stay……4 ☐

e. Don't know……5 ☐

5. On the whole, do you think that over the next THREE years or so your neighbourhood will get better or worse to live in, or will it stay the same?
Tick ONE only.

a. Will get better……1 ☐

b. Will get worse……2 ☐

c. Will stay the same……3 ☐

d. Don't know……4 ☐

6. How far do you agree with the following statement?

'I feel proud to live in Worcestershire.' *Tick ONE only.*

a. Strongly agree……1 ☐

b. Agree……..2 ☐

c. Neither agree nor disagree…..3 ☐

d. Disagree……4 ☐

e. Strongly disagree……..5 ☐

7. Please rate your local area on each of the following factors.
Please tick ONE answer for EACH option a. – p.

	Very Good	Good	Adequate	Poor	Very poor	Don't know/ does not apply
a. Quality of parks and open spaces	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐
b. Availability of children's play and recreational areas	☐	☐	☐	☐	☐	☐
c. Quality of children's play and recreational areas	☐	☐	☐	☐	☐	☐
d. Access to nature/the countryside	☐	☐	☐	☐	☐	☐
e. Street lighting	☐	☐	☐	☐	☐	☐
f. Road maintenance	☐	☐	☐	☐	☐	☐
g. Quality of schools	☐	☐	☐	☐	☐	☐
h. Quality of GP services	☐	☐	☐	☐	☐	☐
i. Quality of nearest NHS hospital	☐	☐	☐	☐	☐	☐
j. Quality of facilities/services for elderly/disabled people	☐	☐	☐	☐	☐	☐
k. Quality of shops	☐	☐	☐	☐	☐	☐
l. Availability of affordable housing	☐	☐	☐	☐	☐	☐
m. Availability of cultural activities/ facilities (e.g. museums, theatres)	☐	☐	☐	☐	☐	☐
n. Availability of sports and leisure facilities	☐	☐	☐	☐	☐	☐
o. Availability of activities for teenagers	☐	☐	☐	☐	☐	☐
p. Availability of facilities for young people	☐	☐	☐	☐	☐	☐

8. How much of a problem are the following in your local area?
Please tick ONE answer for EACH option a. – f.

	Not a problem	Minor problem	Major problem	Don't know
a. Road accidents	1 ☐	2 ☐	3 ☐	4 ☐
b. Conflicts or trouble with neighbours	☐	☐	☐	☐
c. Racial harassment	☐	☐	☐	☐
d. Drunk people/drinking in the street	☐	☐	☐	☐
e. Drug dealing or drug use	☐	☐	☐	☐
f. People or groups in the streets making others feel intimidated	☐	☐	☐	☐

SECTION B

COMMUNITIES THAT ARE HEALTHY AND SUPPORT VULNERABLE PEOPLE

Our Vision

Our vision is for Worcestershire to be a county in which individuals and communities accept responsibility for their own health and enjoy healthier lifestyles. When people do require social or health care we will ensure that the right service is available quickly, in the right place, at the right time. We will work together to protect vulnerable children and adults.

9. How easy or difficult do you find it to access information about:
a. health <u>services</u> in Worcestershire
b. health <u>issues</u> or <u>problems</u> you might have
c. how to live a healthy <u>lifestyle</u> (e.g. healthy eating, exercise etc)?

Please tick ONE answer for EACH option a. – c.

	Very easy	Easy	Not easy but not difficult	Quite difficult	Very difficult	Don't know
a. Health services	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	☐
b. Health issues/problems	☐	☐	☐	☐	☐	☐
c. Healthy lifestyles	☐	☐	☐	☐	☐	☐

10. The NHS has a telephone helpline (NHS Direct: 0845 4647) and an internet service (NHS Direct Online: www.nhsdirect.nhs.uk) which provide information 24 hours a day about health services, problems and issues and how to live a healthy lifestyle.

10a. Have you ever used either of these services?

a. NHS Direct telephone helpline **0845 4647**	Yes	1 ☐	No	2 ☐
b. NHS Direct Online **www.nhsdirect.nhs.uk**	Yes	1 ☐	No	2 ☐

10b. How likely would you be to use either of these services in future to access information about health services, health problems and issues or healthy lifestyles?

Please tick ONE answer for EACH question a. & b.

	Very likely to use	Quite likely to use	Quite unlikely to use	Very unlikely to use	Would not use	Don't know
a. NHS Direct telephone helpline **0845 4647**	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐
b. NHS Direct Online **www.nhsdirect.nhs.uk**	☐	☐	☐	☐	☐	☐

11. What is the MAIN source you currently use to find information about:

a. health services available in Worcestershire
b. health issues or problems you might have
c. how to live a healthy lifestyle (e.g. healthy eating, exercise etc)?

Please tick ONE information source for questions 11a. 11b. and 11c. from the list below.

Please specify if you use a method that is not included in the list.

Source of Information	**11a. Where do you get information on Health services?**	**11b. Where do you get information on Health issues or problems?**	**11c. Where do you get information on Healthy lifestyles?**
a. GP	☐	☐	☐
b. Other health professional	☐	☐	☐
c. NHS Direct phone line	☐	☐	☐
d. NHS Direct Online	☐	☐	☐
e. Other website	☐	☐	☐
f. Book	☐	☐	☐
g. Family/friends	☐	☐	☐
h. TV/radio	☐	☐	☐
i. Newspaper/magazine	☐	☐	☐
j. Community/voluntary group or support group	☐	☐	☐
k. Don't know	☐	☐	☐

l. Other *(please specify below)*

11a. _____

11b. _____

11c. _____

12. If you had to pick THREE priorities for improvement in Worcestershire's health services, what would they be?

Please rank your 1st, 2nd and 3rd priorities by numbering the appropriate boxes 1,2 and 3.

Please rank your top 3 priorities by numbering this column

a. Mental health services…… ☐
b. Information/education for the public e.g. about how to prevent illness…… ☐
c. Care for older people…….. ☐
d. Increasing number of hospital beds…….. ☐
e. Giving patients more say/power to influence services…… ☐
f. Improving hospital premises…… ☐
g. Support for vulnerable children and their families…… ☐
h. Heart services…… ☐
i. Reducing administration/bureaucracy…….. ☐
j. Reducing waiting lists for appointments with GP/consultant…… ☐
k. Cancer services…… ☐
l. Increasing number of doctors and nurses…… ☐
m. Services for children with challenging behaviour or disabilities…… ☐
n. Reducing waiting times at hospital/surgery…… ☐
o. Complaints procedures…….. ☐
p. Other (*please specify*)_____

_____

13. Making information about health topics readily available is a key factor in promoting healthier lifestyles.

Which THREE of the following areas would it be most useful for you to have more information about?

Please rank your 1st, 2nd and 3rd priority areas by numbering the appropriate boxes 1, 2 and 3)

Health Topics	*Please rank your top 3 priorities by numbering this column*
a. Smoking and how to give up……..	☐
b. Exercise and promoting healthy levels of physical activity……	☐
c. Sexual health……	☐
d. Drug use……	☐
e. Dealing with stress……	☐
f. Childhood immunization……..	☐
g. Staying healthy at work……	☐
h. Sensible alcohol use……	☐
i. Healthy eating e.g. the 'five-a-day' campaign to eat more fruit and vegetables…….	☐
j. Reducing the risk of falls (particularly for older people)……..	☐
k. Dealing with mental illness……..	☐
l. Caring for vulnerable children and adults……	☐

SECTION C

LEARNING AND SKILLS FOR EVERYONE, AT EVERY AGE

Our Vision
Our vision for Worcestershire is of a county where people will be able to acquire the skills, knowledge and self-esteem they need to allow them to be active citizens and achieve personal fulfillment. Learning will continue throughout life, and be accessible to all.

14. Thinking about the next couple of years, how likely are you to undertake any training or study?

Please tick ONE answer for EACH option a. to d.

	Certain/ very likely	Likely	Neither likely nor unlikely	Unlikely	Very unlikely/ certainly won't
a. For current employment paid for/supported by employer	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
b. For current employment without employer support	☐	☐	☐	☐	☐
c. To move into a new area of work	☐	☐	☐	☐	☐
d. For non-employment reasons e.g. personal interest, leisure	☐	☐	☐	☐	☐

15. What, if anything, would encourage you to undertake training or further study? ***Tick up to THREE that are MOST important to you.***

a. If training and education were available nearer my home…… ☐

b. If it were provided through modern technology such as the Internet or CD-ROM…… ☐

c. If the cost were covered by someone else e.g. employer…… ☐

d. If better transport were available…….. ☐

e. If child care provision were available……...

f. If it helped me to obtain a job…… ☐

g. If it helped me retain my current job…… ☐

h. If my employer would support me with time off…… ☐

i. If I had more free time in which to undertake study……...

j. If it helped me to progress in my current job…… ☐

k. If it helped me to move into a different career…… ☐

l. If I were able to get better information, advice or guidance about the options…… ☐

m. If the course I wanted to do were available……

n. If it gave me personal satisfaction…… ☐

o. If it increased my knowledge…….. ☐

p. If I had the entry qualifications necessary for the course…….. ☐

q. If I were made redundant……

r. If it got me a pay increase…… ☐

s. If it allowed me to increase job satisfaction…… ☐

t. Other – *(please specify)*_____ ☐

_____

u. Nothing would encourage me…… ☐

v. Don't know…… ☐

w. This question is not applicable to me…….. ☐

16. What sort of training or further study would you consider undertaking in the next three years? *Tick ALL that apply.*

a. Engineering/electronics…… ☐
b. Computer literacy/ICT…… ☐
c. Office/business administration/secretarial…… ☐
d. Retail…… ☐
e. Health and social care (including childcare, elderly care, nursing, counselling - and alternative therapies)…… ☐
f. Education e.g. teacher training, training to be an instructor …… ☐
g. Defense, police, fire and security…… ☐
h. Scientific…… ☐
i. Construction industry including construction trades such as plumbing, carpentry, bricklaying, roofing…… ☐
j. Hospitality/catering/tourism…… ☐
k. Hairdressing and beauty …… ☐
l. Transport and warehousing…… ☐
m. Sales and marketing (including estate agency)…… ☐
n. Law…… ☐
o. Financial/accounting…… ☐
p. Agriculture, forestry, fishing…… ☐
q. Management/administration…… ☐
r. Sport, leisure and fitness including yoga…… ☐
s. Employment related e.g. health and safety, food hygiene…… ☐
t. Customer care…… ☐
u. First aid…… ☐
v. Literacy/numeracy…… ☐
w. HGV/PSV driving licence…… ☐
x. English for Speakers of Other Languages (ESOL)/English as a Foreign Language (EFL)…... ☐
y. Foreign languages…… ☐
z. Arts, humanities and performing arts e.g. English literature, history, art & design, drama, dance, music…… ☐
aa. Personal development e.g. assertiveness, public speaking, team working, problem solving…… ☐
bb. Formal qualifications such as A-levels, a degree …… ☐
cc. Other – *(please specify)* _____ ☐
dd. None of these…… ☐

SECTION D

ECONOMIC SUCCESS THAT IS SHARED BY ALL

Our Vision
Our vision for Worcestershire is for an area that continues to be prosperous, by building on our strengths, and by diversifying and modernising to meet the needs of a changing economy. All our economic activities will aim for long-term success and will balance economic, social and environmental needs.

17. If you ARE currently employed or self-employed, what sector do you work in? *Tick ONE only.* ***If you are NOT employed, GO TO QUESTION 19.***

a. Business and other services……1 ☐
b. Construction……2 ☐
c. Craft industries……3 ☐
d. Distribution and transport……4 ☐
e. Education……5 ☐
f. Engineering……6 ☐
g. Finance and insurance……7 ☐
h. Food and drink manufacturing……8 ☐
i. Health……9 ☐
j. High technology industries e.g. IT, medical technology……10 ☐
k. Hotel and catering……11 ☐
l. Local authority……12 ☐
m. Other manufacturing e.g. textiles, chemicals, metals & mineral products……13 ☐
n. Other public sector e.g. emergency services……14 ☐
o. Primary industries e.g. agriculture, energy and water……15 ☐
p. Retail……16 ☐
q. Tourism……17 ☐
Other – *(please specify)* _____ 1 ☐

NOW GO TO QUESTION 18

18. If you ARE currently employed or self-employed, how secure would you say that your current position is? *Tick ONE only.*

a. Very secure……1 ☐

b. Fairly secure……2 ☐

c. Secure……3 ☐

d. Insecure……4 ☐

e. Fairly insecure……5 ☐

f. Very insecure……6 ☐

g. Don't know……7 ☐

NOW GO TO QUESTION 20

19. If you ARE NOT currently employed, but would like to work, what would you say are the MAIN barriers preventing you from doing so? *Tick ALL that apply.*

a. Lack of relevant experience ……1 ☐

b. Childcare or other care responsibilities……2 ☐

c. Age……3 ☐

d. What you learn at school doesn't prepare you for jobs……4 ☐

e. Disability……5 ☐

f. Lack of transport……6 ☐

g. Lack of confidence……7 ☐

h. Have been out of the job market for a long time……8 ☐

i. Lack of computer skills……9 ☐

j. Lack of relevant skills or qualifications……10 ☐

k. Poor health/depression/mental illness……11 ☐

l. Discrimination by employers……12 ☐

m. Cannot afford to take low-paid job……13 ☐

n. Difficulties with maths or English……14 ☐

o. Retired……15 ☐

p. Other (*please specify*) _____ 16 ☐

q. This question does not apply to me……17 ☐

NOW GO TO QUESTION 20

20. In general, do you think that the local economy (e.g. the availability of jobs, the number of companies in operation, etc) has got better, worse or stayed the same over the last 3 years? *Tick ONE only.*

a. Much better ……...1 ☐

b. A little better……2 ☐

c. Remained about the same.……..3 ☐

d. A little worse……4 ☐

e. Much worse……5 ☐

SECTION E

A BETTER ENVIRONMENT – FOR TODAY AND FOR OUR CHILDREN

Our Vision
Our vision is for Worcestershire's environment, and its individual components, to be protected, conserved and enhanced to ensure that we keep the best of our inheritance for future generations.

21. How effective is the control of the following problems in your local area?
Please tick ONE answer for EACH option a. to i.

	Very good	Good	Adequate	Poor	Very poor	No opinion/ don't know
a. Traffic congestion……	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐
b. Fly tipping/illegal dumping of rubbish……	☐	☐	☐	☐	☐	☐
c. Litter……	☐	☐	☐	☐	☐	☐
d. Noise……	☐	☐	☐	☐	☐	☐
e. Graffiti or vandalism……	☐	☐	☐	☐	☐	☐
f. Dog fouling……	☐	☐	☐	☐	☐	☐
g. Air pollution……	☐	☐	☐	☐	☐	☐
h. Flooding……	☐	☐	☐	☐	☐	☐
i. Animal disease……..	☐	☐	☐	☐	☐	☐

22. What is the condition of the following environmental features in your local area? *Please tick ONE answer for EACH option a. to e.*

	Very good	Good	Adequate	Poor	Very poor	No opinion/ don't know
a. The landscape……..	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐
b. The buildings…….	☐	☐	☐	☐	☐	☐
c. Rivers, lakes and ponds…….	☐	☐	☐	☐	☐	☐
d. Public rights of way (e.g. footpaths)…….	☐	☐	☐	☐	☐	☐
e. Wildlife habitats…….	☐	☐	☐	☐	☐	☐

23. How would you rate the <u>planning</u> of the following in your local area?
Please tick ONE answer for EACH option a. to e.

	Very well planned	Quite well planned	Adequately planned	Poorly planned	Very poorly planned	No opinion/ don't know
a. Developments on green belt land…	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐
b. Out of town retail developments……..	☐	☐	☐	☐	☐	☐
c. New housing developments…….	☐	☐	☐	☐	☐	☐
d. Town centre developments……..	☐	☐	☐	☐	☐	☐
e. Development on 'brownfield' land*…..	☐	☐	☐	☐	☐	☐

** land or premises which have previously been used or developed but are not currently in full use*

SECTION F

CONNECTING WORCESTERSHIRE

Our Vision
Our vision for Worcestershire is that our communities will be vibrant and include everyone, diversity will be celebrated. People will have equal access to public services and to opportunities to take part in community life. People can influence decisions which affect them, and will have a strong sense of citizenship. You will be proud to live here.

24. To what extent do you feel involved in your local community? *Tick ONE only.*

a. Very involved……..1 ☐
b. Fairly involved……..……2 ☐
c. Not very involved……..……3 ☐
d. Not at all involved……4 ☐
e. Don't know……...5 ☐

25. Would you say that your neighbourhood is a place where neighbours look out for each other? Neighbourhood should be defined as your block or the streets immediately surrounding where you live. *Tick ONE only.*

a. Yes……..……1 ☐
b. No……2 ☐
c. Partly……..……3 ☐
d. Don't know..……4 ☐

26. To what extent do you agree or disagree with the following statement?

'By working together, people in my local area can influence decisions that affect the area.' *Tick ONE only.*

a. Strongly agree……..……1 ☐
b. Agree……..…2 ☐
c. Neither agree nor disagree……..…3 ☐
d. Disagree……...4 ☐
e. Strongly disagree……5 ☐
f. Don't have an opinion……..6 ☐

27. Do you agree or disagree that your local area is a place where people from different backgrounds and communities live together harmoniously?
Tick ONE only.

a. Strongly agree……..……1 ☐
b. Agree……..…2 ☐
c. Neither agree nor disagree……..…3 ☐
d. Disagree……...4 ☐
e. Strongly disagree……5 ☐
f. Don't have an opinion……..…6 ☐

28. In the past 3 years, have you been involved in any of the following activities/organisations within your local area? *Tick ALL that apply.*

a. Local neighbourhood organisations or initiatives e.g. Neighbourhood Watch Scheme, Regeneration/SRB/Neighbourhood Forum, Residents'/Tenants' Association…… ☐

b. Political, Council or legal activities e.g. parish, town or community council, political party, serving as a magistrate…….. ☐

c. Local group or club e.g. sports club, drama or music group, conservation/environmental group, youth club/guides/scouts, church, mosque, synagogue, temple or other place of worship…….. ☐

d. Support to education and caring for others e.g. school parent teacher association/governing board, hospital, playgroup; old people's home or other group caring for children, the sick, the elderly or the disabled…….. ☐

e. Other voluntary/community organization…….. ☐

f. Other – *(please specify)*_____ ☐

g. I have not been involved in these types of activities or organizations……. ☐

29. If you have not been involved in any of the above, what are the reasons for this? *Tick ALL that apply.*

a. I am too busy……. ☐

b. I won't be staying in the area for long……. ☐

c. I don't know what to do/how to……. ☐

d. Too old/ill to get involved……. ☐

e. Would not/do not feel welcome……. ☐

f. I can't afford the travel or childcare costs of getting involved in something…….. ☐

g. Language barriers…….. ☐

h. I'm not interested in being involved …… ☐

i. No particular reason…….. ☐

j. Other – *(please specify)*_____ ☐

_____

30. In the past 3 years, have you taken or considered taking any of the following actions in an attempt to resolve a problem, or raise an issue? *Tick ALL that apply.*

	Done this	Considered doing this	Not done nor considered doing
a. Written to a local newspaper……..	☐	☐	☐
b. Contacted the appropriate organisation to deal with the problem, e.g. the Council, the Health Authority etc……	☐	☐	☐
c. Been to a Council meeting……..	☐	☐	☐
d. Been or stood as a Councillor …….	☐	☐	☐
e. Contacted a local Councillor or MP……...	☐	☐	☐
f. Signed a petition…….	☐	☐	☐
g. Attended a protest meeting, taken part in a political or election campaign or joined a local action group/organization….	☐	☐	☐

h. Other form of action – *(please specify)* _____

_____

i. There have been no issues to resolve…….. ☐

31. How well do you think the Council and other local service providers keep residents informed about the services they provide?
Please tick ONE answer for EACH option a. to d.

	Keep us well informed	Keep us fairly well informed	Give us limited information	Give us information but do not feel well informed	Do not tell us anything	Don't know
a. Council services……	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐
b. Your local GP practice……	☐	☐	☐	☐	☐	☐
c. Other health services (including hospital care) provided through your Primary Care Trust……	☐	☐	☐	☐	☐	☐
d. West Mercia Police……	☐	☐	☐	☐	☐	☐

32. How would you rate the following in terms of how they involve the local community in making decisions about their priorities and future action?
Please tick ONE answer for EACH option a. to d.

	Very good	Good	Adequate	Poor	Very poor	Don't know
a. Council services……	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐
b. Your local GP practice……	☐	☐	☐	☐	☐	☐
c. Other health services (including hospital care) provided through your Primary Care Trust ……	☐	☐	☐	☐	☐	☐
d. West Mercia Police……..	☐	☐	☐	☐	☐	☐

33. Do you own a car, or have regular access to one, either as a driver or passenger?

a. Driver……Yes 1 ☐ No 2 ☐

b. Passenger……...Yes ☐ No ☐

34. What is the MAIN form of transport you would usually use for journeys to the following places? *Please tick ONE answer only for EACH destination a. to p.*

	Car - driver	Car - passenger	Bus	Train	Walk	Cycle	Other
a. Workplace (if applicable)……	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐	6 ☐	7 ☐
b. School/college (if applicable)……	☐	☐	☐	☐	☐	☐	☐
c. Local government office……	☐	☐	☐	☐	☐	☐	☐
d. Local shop……	☐	☐	☐	☐	☐	☐	☐
e. Supermarket……	☐	☐	☐	☐	☐	☐	☐
f. Town/city center……	☐	☐	☐	☐	☐	☐	☐
g. Post Office……	☐	☐	☐	☐	☐	☐	☐
h. GP……	☐	☐	☐	☐	☐	☐	☐
i. Chemist/pharmacy……	☐	☐	☐	☐	☐	☐	☐
j. NHS dentist……	☐	☐	☐	☐	☐	☐	☐
k. Local/community hospital……	☐	☐	☐	☐	☐	☐	☐
l. General hospital/A&E……	☐	☐	☐	☐	☐	☐	☐
m. Park/green space……	☐	☐	☐	☐	☐	☐	☐
n. Library……	☐	☐	☐	☐	☐	☐	☐
o. Sports/leisure center……	☐	☐	☐	☐	☐	☐	☐
p. Bank/cashpoint……	☐	☐	☐	☐	☐	☐	☐

35. How long would it normally take you by your usual form of transport to get from your home to the places in the list below?
Please tick ONE answer only for EACH destination a. to p.

	15 mins or less	16 –30 mins	More than 30 mins	Don't know
a. Workplace (if applicable)……..	1 ☐	2 ☐	3 ☐	4 ☐
b. School/college (if applicable)…….	☐	☐	☐	☐
c. Local government office……..	☐	☐	☐	☐
d. Local shop…….	☐	☐	☐	☐
e. Supermarket……..	☐	☐	☐	☐
f. Town/city centre…….	☐	☐	☐	☐
g. Post Office…….	☐	☐	☐	☐
h. GP…….	☐	☐	☐	☐
i. Chemist/pharmacy…….	☐	☐	☐	☐
j. NHS dentist…….	☐	☐	☐	☐
k. Local/community hospital…….	☐	☐	☐	☐
l. General hospital/A&E…….	☐	☐	☐	☐
m. Park/green space……..	☐	☐	☐	☐
n. Library…….	☐	☐	☐	☐
o. Sports/leisure centre…….	☐	☐	☐	☐
p. Bank/cashpoint…….	☐	☐	☐	☐

36. What would encourage you :

a. To use public transport more often?
b. To cycle more often?

If you already use these forms of transport frequently, how might the experience be improved?

36a. I would use public transport more/the experience would be improved if…

*From the list a – o below please tick **up to THREE** that are most important to you.*

a. Services were more frequent…… ☐
b. Services ran later into the evening…… ☐
c. There were a bus stop/station nearer to my house…… ☐
d. Services were more punctual…… ☐
e. Journey times were quicker…… ☐
f. Public transport were safer…… ☐
g. Services were less crowded…… ☐
h. Better information on services were available before making the journey…… ☐
i. Up-to-the-minute timetable information were available (e.g. through electronic displays at bus stops, via internet or mobile phone)…… ☐
j. Peak fares were cheaper…… ☐
k. Off-peak fares were cheaper…… ☐
l. Car travel became more difficult/expensive…… ☐
m. Services ran to the places I needed to get to…… ☐
n. No improvements are needed…… ☐
o. Nothing would encourage me…… ☐

p. Other *(please specify)* _____ ☐

_____

36b. I would cycle more often/the experience would be improved if…
*From the list a – j below please tick **up to THREE** that are most important to you.*

a. There were more cycleways/cycle lanes…… ☐
b. Traffic were slower…… ☐
c. There were less traffic…… ☐
d. There were more crossing points…… ☐
e. There were better cycle parking…… ☐
f. There were better signing of routes…… ☐
g. Cycle lanes did not cross so many busy roads…… ☐
h. If other road users were more considerate towards cyclists…… ☐
i. No improvements are needed…… ☐
j. Nothing would encourage me…… ☐

Other *(please specify)*_____

SECTION G

ABOUT YOU

This section is for data analysis only. The information you provide will be used to compare responses to the questionnaire to see whether different sections of the population have equal or different experiences of the issues covered in the survey.

37.Please tell us your postcode, <u>omitting the last two letters</u>.
e.g. WR14 3

38. In which District do you live?

a. Bromsgrove……1 ☐
b. Malvern Hills……2 ☐
c. Redditch……3 ☐
d. Worcester City……4 ☐
e. Wychavon……5 ☐
f. Wyre Forest……5 ☐

39. What is your gender?

a. Male……1 ☐ b. Female……2 ☐

40. What was your age on your last birthday? ☐ **years**

41. Do you personally have a long standing illness, disability or infirmity that limits your daily activities?

a. Yes……..1 ☐ b. No……2 ☐

42. How would you describe your ethnicity? *Please tick ONE only.*

White -

a. British……1 ☐

b. Irish……2 ☐

c. Any other white background *(please specify)* _____

Mixed -

d. White and Black Caribbean……3 ☐

e. White and Black African……4 ☐

f. White and Asian……5 ☐

g. Any other mixed background *(please specify)*_____

Asian or Asian British –

h. Indian……6 ☐

i. Pakistani……7 ☐

j. Bangladeshi……8 ☐

k. Any other Asian background *(please specify)* _____

Black or Black British -

l. Caribbean……9 ☐

m. African……10 ☐

n. Any other Black background *(please specify)* _____

o. **Chinese**……11 ☐

p. **Other ethnic group** *(please specify)*_____

43. Please could you provide us with details regarding your highest level qualification. *Please tick ONE only.*

a. O-levels/GCSEs……1 ☐
b. 'A' or 'AS' levels……2 ☐
c. GNVQ Foundation/NVQ 1……3 ☐
d. GNVQ Intermediate/NVQ 2……4 ☐
e. GNVQ Advanced/NVQ 3……5 ☐
f. BTEC First Diploma……6 ☐
g. BTEC National/ONC or OND……7 ☐
h. HND, Degree or Professional Qualification……8 ☐
i. NVQ level 4 or 5……9 ☐
j. MSc/MA/MPhil/PhD……10 ☐
k. No qualifications……11 ☐
l. Other – *(Please specify)*_____

44. Please could you provide us with details regarding your current employment status. Please tick the option that best describes your current situation.
Please tick ONE only.

a. Employed full-time (over 30 hours)……1 ☐
b. Employed part-time (less than 30 hours)……2 ☐
c. Self employed……3 ☐
d. Doing temporary work……4 ☐
e. Studying……5 ☐
f. Training……6 ☐
g. Voluntary work……7 ☐
h. Between jobs……8 ☐
i. Looking after home or family or caring for someone else ……9 ☐
j. Unemployed less than 6 months……10 ☐
k. Unemployed more than 6 months……11 ☐
l. Retired ……12 ☐
m. Permanently sick/disabled……13 ☐
n. Doing something else – *(please specify)*_____ 14 ☐

Thank you for taking time to complete this questionnaire.

Do you have any other comments relating to services provided by Worcestershire County Council? If so please use the box provided below.

Please return in the prepaid envelope provided to:

Research & Intelligence Unit – Policy & Review, Chief Executive's Department, Worcestershire County Council, County Hall, Spetchley Road, Worcester. WR5 2NP

By February 24th 2003.