

# Family Information Service



**Got children? Need information?**

**01905 790 560**

# Family Information Service

We provide information and advice to families with children aged 0 to 19 years of age. **All information is free and impartial.**

## Childcare and things to do

- Nurseries
- Preschools/playgroups
- Childminders
- Out of school clubs
- Holiday playschemes
- Sport and leisure clubs
- Family leisure activities
- Birthday party venues
- Baby and toddler groups
- Choosing childcare – things to look for and questions to ask
- Free places for three and four year olds
- Support for children with additional needs and/or disabilities
- What to do if you are concerned about childcare
- Employment rights for working parents

## Working with children, young people and their families

- Career options
- Job vacancies
- Training
- Becoming a childminder



# Services that can help you

**The Family Information Service can help you find out where to go for information about:**

- Parenting
- Disability
- Legal issues
- Housing
- Schools and colleges
- Health
- Keeping your children safe
- Money matters

## If you don't know who to ask...ask us!

**All information is available by phone, email or on our website.**

The Family Information Service attends various groups and events across Worcestershire where you can speak to someone face to face. We also hold free Working Parents-To-Be information sessions, where working parents/carers who are expecting a baby or planning a family can find out about their rights, financial assistance and childcare options.

**Contact us for details of where you can find us in your local area.**



## You can contact the Family Information Service in the following ways:

### By telephone:

01905 790 560 (Monday to Friday, 9am to 5pm. Answer machine at all other times)

### By fax:

01905 790 551

### By post:

Family Information Service,  
3 De Salis Court, De Salis Drive, Hampton Lovett, Droitwich,  
Worcestershire, WR9 0QE

### By email:

familyinfo@worcestershire.gov.uk

### Online:

www.worcestershire.gov.uk/familyinfo

This document can be made available in alternative formats (large print, audio tape, computer disk and Braille) on request from the Marketing Team on telephone number 01905 765915 or by emailing [cmetcalf@worcestershire.gov.uk](mailto:cmetcalf@worcestershire.gov.uk)

If you can not understand the contents of this document and do not have access to anyone who can translate it for you, please contact 01905 765765 for help.

বাংলা। আপনি যদি এই দস্তাবেজের বিষয়বস্তু বুঝতে না পারেন এবং আপনার জন্য অনুবাদ করার মত পরিচিত কেউ না থাকলে, অনুগ্রহ করে সাহায্যের জন্য 01905 765765 নম্বরে যোগাযোগ করুন। (Bengali)

廣東話。如果您對本文檔內容有任何不解之處並且沒有人能夠對此問題做出解釋，請撥打 01905 765765 尋求幫助。 (Cantonese)

普通话。如果您对本文件内容有任何不解之处并且没有人能够对此问题做出解释，请拨打 01905 765765 寻求帮助。 (Mandarin)

Polski jeżeli nie rozumieją Państwa treści tego dokumentu i nie znają nikogo, kto mógłby go dla Państwa przetłumaczyć, proszę zadzwonić pod numer 01905 765765 w celu uzyskania pomocy. (Polish)

Português. Se não conseguir compreender o conteúdo deste documento e não conhecer ninguém que lho possa traduzir, contacte o 01905 765765 para obter assistência. (Portuguese)

Español. Si no comprende el contenido de este documento ni conoce a nadie que pueda traducírselo, puede solicitar ayuda llamando al teléfono 01905 765765. (Spanish)

Türkçe. Bu dokümanın içeriğini anlayamazsanız veya dokümanı sizin için tercüme edebilecek birisine ulaşamıyorsanız, lütfen yardım için 01905 765765 numaralı telefonu arayınız. (Turkish)

اردو۔ اگر آپ اس دستاویز کی مشمولات کو سمجھنے سے قاصر ہیں اور کسی ایسے شخص تک آپ کی رسائی نہیں ہے جو آپ کے لیے اس کا ترجمہ کر سکے تو، براہ کرم مدد کے لیے 01905 765765 پر رابطہ کریں۔ (Urdu)

کوردی سۆراسی، ننگەر لێگانی تێبگهی له ئاوێرێکی نهم بێلگهیه و دهمستت به ههچ کس ننگات که ویهیگرێنێوه بۆت، تکایه تهنظۆن بکه بۆ ژمارهی 01905 765765 و داوای رێنۆینی بکه (Kurdish)

ਪੰਜਾਬੀ। ਜੇ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੇ ਮਸ਼ਰੂਫ਼ ਸਮਝ ਨਹੀਂ ਸਕਦੇ ਅਤੇ ਕਿਸੇ ਅਜਿਹੇ ਵਿਅਕਤੀ ਤੱਕ ਪਹੁੰਚ ਨਹੀਂ ਹੋ, ਜੋ ਇਸਦਾ ਤਰਜੁਮਾ ਲਈ ਅਨੁਭਵ ਕਰ ਸਕੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਮਦਦ ਲਈ 01905 765765 'ਤੇ ਫ਼ੋਨ ਕਰੋ। (Punjabi)

To the best of our knowledge all information is correct at time of printing. November 2010