



**Learning Disability Partnership Board Minutes**  
**Tuesday 18<sup>th</sup> July 2023**  
**Great Malvern Room/MS Teams**



**Who was at the meeting?**

**Co-Chairs:**

Rachel Barrett

Frances Kelsey

**What they do:**

Expert Member, SpeakEasy NOW

Lead Commissioner, Worcestershire County Council

**Expert Members:**

Sam Sinderberry

**What they do:**

Expert Member, SpeakEasy NOW

**Supported by:**

Morag Edmondson

Adrian Hare

**What they do:**

SpeakEasy NOW

SpeakEasy NOW

**Carer Reps:**

Chris Jordan

Martin Boniface

Barbara Pugh

**What they do:**

Carer Rep

Carer Rep

Carer Rep

<b>Other Professionals:</b>	<b>What they do:</b>
Mathew Gilbert	Where Next Association
Cat Bennett	Our Way
Martin Gallagher	Healthwatch
Pam Johnson	Midland Mencap
Francesca Darby	Head of Learning Disability Services, Worcestershire County Council
Elaine Chape	Care Contribution Assessment Team, Worcestershire County Council
Rachael Skinner	Deputy Chief Nursing Officer, NHS Herefordshire & Worcestershire Integrated Care Board

<b>Guests:</b>	<b>What they do:</b>
Alicia Wood	Lead Commissioner, Worcestershire County Council



### **People who couldn't come to the meeting:**

<b>Name:</b>	<b>What they do:</b>
Lucy Hancock	Expert Member, SpeakEasy NOW
Gail Greer	SpeakEasy NOW
Sandra Rohan-Kickham	Carer Rep
Adam Jones	Commissioning Manager
Kathryn Hankins	Service Manager for Learning Disabilities, Herefordshire & Worcestershire Health & Care Trust
Kate Webb	Carers Involvement Officer, Worcestershire Association of Carers
Laura Westwood	Lead Commissioner, Worcestershire County Council

Natalie Lackenby	Area Learning Disabilities Manager South, Worcestershire County Council
Kerry McCrossan	Assistant Director of Adult Social Care, Worcestershire County Council
Cassie Judd	Carers Engagement Officer, Worcestershire Association of Carers
Daniel Rogers	Midland Mencap
Richard Keble	Programme Lead for Learning Disability & Autism, Herefordshire & Worcestershire Integrated Care Board
Caroline Kirby	Transforming Care Lead, Herefordshire & Worcestershire Integrated Care Board
Nicola Rai	Lead Nurse for Patient Experience, Worcestershire Acute Trust
Jill Hughes	Group Manager, All Age Disability Service, Worcestershire Children's First
Lynette Pearson	Area Learning Disabilities Team Manager North, Worcestershire County Council



### **Welcome, Introductions and Rules of the Meeting**

Rachel welcomed everybody and introductions were made.



## Minutes & Actions from the last meeting

Item:

### Outstanding Actions



- Lesley to circulate reports and presentations with the minutes – **actioned**.
- Healthy Bowel Event – Rachael to find out if the event was recorded - **actioned - event was partially recorded and is being edited for distribution - Rachael to send Aimee the link to circulate to the group.**
- Members of Partnership Board to feedback any stories/case studies for the Our Way Link Workers to Cat – **actioned. Cat Bennett to be invited to future meeting for the Our Way Link Workers to speak – Housing and banking.**
- LD Strategy - Fran to add a jargon buster box for the word Strategy – **actioned**.
- If people would like to attend the Church Service for Learning Disability Week on 25<sup>th</sup> June 2023, please can they contact Barbara direct Barbara needs to know numbers by 7<sup>th</sup> June 2023 at the latest – **actioned**.
- Wildgoose – link to bid for them to be circulated via email - **actioned**.
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- Fran to review the Terms of Reference
- Lesley to circulated Barbara's email address to members of Partnership Board - **actioned**.



## Expert Members Report

**Item:**

**Report:**

Sam read out the Report.

**Comments/Questions:**

Fran noted how Expert Members get busier every month!



Sam asked what the meningococcal vaccination was? Matthew told the group that it is a vaccination against a type of meningitis. Matthew said it is very important for people to have the vaccine to prevent people from getting meningitis.

Fran told the group that the Health and Wellbeing Board were very happy with the Strategy and the Board said the Strategy is an example of how all strategies should look. Mark Fitton wants to use the LD Strategy as an example of how the Adult Social Care Strategy should look.

Fran told the group she went to the Worcestershire Executive Committee; this is a sub-group of Health and Wellbeing board. It was a positive meeting as wider health colleagues were there to hear about the Strategy.

It will be helpful to continue promoting our partnership working so more people hear about the strategy.

**Item:**



**LD Strategy Update**

Fran thanked the Board for all their help with the Strategy including the design. It has been really positive that there are photos and case studies from local people.

Fran said we now have 7 themes, and these themes are where our actions will be focused.

Fran asked the Board to have a look through the strategy in detail to understand what we want to achieve.

As the Strategy was not able to be fully easy read or in an accessible version for the Worcestershire County Council website, Fran and Aimee have created a summary version that will be accessible and uploaded onto the County Council website.

Chris and Speakeasy said they would both be happy to host the Strategy on their website.

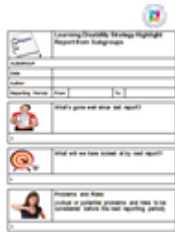
Sam said some members of Wildgoose are having trouble buying their uniforms because they need to be paid for by PayPal and some members do not use that payment option so are not able to buy new uniforms.

Fran said to Sam that the issue of digital inclusion will be picked up in the Strategy and included in Theme 3 – Purposeful Days

Fran talked about the year one plan Action Plan and said this would be an item on the agenda for the next Board and part of this item will be to decide who is going to complete the actions.

There are no longer Sub-Groups for all of our Themes so where we do not have Sub-Groups Fran and Aimee will pull together updates and information and bring back to the Board.

Fran showed the Board a draft template of how the new Highlight Report could look. Fran said she might look to make some of the words in the Aims easier to read.



Pam suggested if it would be worth having a Sponsor for each theme if there is no Sub-Group.

### **Actions:**

- Add the One Year Plan onto the next Agenda.
- Speakeasy to work with Fran and Aimee to look at the summary version and review the Photosymbols.
- Aimee will email the Board to ask for any volunteers to become sponsors.



### **Item:**



### **WCC Quality Assurance – Alicia Wood**

Alicia Wood was welcomed to the meeting. Alicia is a Lead Commissioner for Care Homes for Older People and Quality Assurance and Compliance of companies that provide care services to people in Worcestershire.

Alicia went through a PowerPoint talking about the Quality Assurance of Care Providers.

Alicia explained that as part of the Quality Assurance Team there was a role called Quality Checkers, these were people who went out to care homes to talk to residents and their families etc about their experiences.

Through the pandemic any non-essential visits to homes were stopped. This meant the Council had to look at different ways to monitor providers. The Quality Assurance Team now incorporate the quality checkers work as part of their day-to-day role.

Having a Voice Contract is currently out to tender, and the new contract includes a peer review role.

Adrian asked how is the level of risk monitored? The risk for care providers who require monitoring is decided by the number of safeguarding referrals, people whistleblowing, or information from CQC that is received.

Martin said, as peer reviewers bring something very different as they look at people's home through a different lens, are there any plans for Quality Checkers to come back in some capacity to carry out visits? It was explained that including this role in the Having a Voice Contract will enable experts by experience to steer the reviews and decide which services they want to review.

Martin asked why the Quality Assurance Team do not speak to families directly? The QA team do engage with residents and family members, if present, during a monitoring visit. Outside of the monitoring visits it was explained that the team do not speak to individuals or families about quality concerns as these conversations should be had with a Social Worker or Support Worker.

If there are individual concerns these need to be logged with the Family Front Door and Safeguarding first. Any concerns are then sent to Quality Assurance to investigate.



**Actions:**

- Aimee to send the Adult Front Door email round to the Board with a link to the website.





## Highlight Reports

**Item:**

**Report:**



### **Preparing for Adulthood**

Aimee to circulate the Highlight Report to the group.  
(Appendix 2)



### **Right Support for Carers**

Due to leave and sickness there was not a rep from WAC at the Board but members have got a copy of the Highlight Report.  
(Appendix 3)



### **Any Other Business**

Martin is a family rep with Dimensions and has been involved in delivering training to the Police around hate crime. Martin asked if it would be useful to have a conversation with West Mercia Police to see if there is a need or a benefit to delivering training to front line police?

Adrian said the police have been coming to meetings and it is being recognised that hate crimes are high.

Fran met with Adrian Symonds who is a rep on the Board, he is happy to work with the Board if there is something specific we want to look at. This could be a focus to train police officers about what a learning disability is.

Dimensions have done a lot of training about hate and mate crime, Martin suggested the Board could contact Dimensions to

ask if they could support with training if we plan to do this in the future.



## **Review and Confirmation of Actions**

**Item:**

**Report:**

- Aimee to circulate reports and presentations with the minutes.
- Cat Bennett to give the Board an update at a future meeting about Our Way Link Workers
- Fran and Aimee to review the Terms of Reference
- Aimee will email the Board for volunteers to become sponsors.
- Fran and Barbara to meet up to talk about future events at Cookley Church.
- Aimee to send the email about the Adult Front Door and link to the website to the Board.
- Fran to follow up with Francesca about all individuals having a named Social Worker.
- Aimee to send round the Preparing for Adulthood Highlight Report.
- Contact Martin Boniface before contacting Dimensions for their hate and mate crime training

## Date of Next Meeting

**Date:**



**Details:**

Tuesday 19<sup>th</sup> September 2023

11.00 am – 1.00 pm

Via Hybrid/MS Teams

The Meeting Room can only accommodate 20 people, please notify Aimee and Fran if you want to attend “in person” nearer the time of the meeting using the LDPB email address:

[LDPB@worcestershire.gov.uk](mailto:LDPB@worcestershire.gov.uk)

## Appendices

Appendix 1 – Expert Members Reports

Appendix 2 – Right Support for Carers Highlight Report