



Learning Disability Partnership Board Minutes

17th January 2023

Great Malvern Room/MS Teams



Who was at the meeting?

Co-Chairs:

Lucy Hancock

Frances Kelsey

What they do:

Expert Member, SpeakEasy NOW

Lead Commissioner, Worcestershire County Council

Expert Members:

Rachel Barrett

Sam Sinderberry

What they do:

Expert Member, SpeakEasy NOW

Expert Member, SpeakEasy NOW

Supported by:

Adrian Hare

Morag Edmondson

What they do:

SpeakEasy NOW

SpeakEasy NOW

Carer Reps:

Sandra Rohan-Kickham

Martin Boniface

Barbara Pugh

What they do:

Carer Rep (virtual)

Carer Rep

Carer Rep

Supported by:

Jenny Hewitt

What they do:

Worcestershire Association of Carers (virtual)

Other Professionals:

Catherine Quekett

Our Way (virtual)

Cat Bennett

Our Way (virtual)

Pam Johnson

Midland Mencap (virtual)

Kerry McCrossan

Assistant Director, Adult Social Care, Worcestershire County Council (virtual)

Adam Jones

Commissioning Manager, Worcestershire County Council (virtual)

Aimee Davis

Commissioning Officer, Worcestershire County Council

Lesley Wood

Commissioning & Monitoring Officer, Worcestershire County Council

Francesca Darby

Head of Learning Disability Services, Worcestershire County Council (virtual)

Natalie Lackenby

Area Learning Disabilities Manager South, Worcestershire County Council

Jill Hughes

Group Manager, All Age Disability Service, Worcestershire Children First (virtual)

Elaine Chape

Care Contribution Assessment Team, Worcestershire County Council (virtual)

Guests:

Kelly Palmer

Principal Social Worker, Worcestershire County Council (virtual)

Lorenzo Gordon

Director, Maldaba (virtual)

Huw Jones

Maldaba (virtual)



People who couldn't come to the meeting

Name:	What they do:
Lynette Pearson	Area Learning Disabilities Manager North, Worcestershire County Council
Kathryn Hankins	Senior Manager, Learning Disability Services, Herefordshire & Worcestershire Heath & Care Trust
Charlotte Krivosic	SEND (Special Education Needs and Disability) Manager Post 16, Worcestershire Children First
Michelle Billings	Worcestershire Community Learning Disabilities Service Operational Manager, Herefordshire & Worcestershire Heath & Care Trust
Simon Adams	Healthwatch
Gail Greer	SpeakEasy NOW
Richard Keble	Programme Lead, Learning Disability & Autism, NHS Herefordshire & Worcestershire Integrated Care Board
Laura Westwood	Lead Commissioner, Worcestershire County Council
Daniel Rogers	Midland Mencap
Chris Jordan	Carer Rep



Welcome, Introductions and Rules of the Meeting

Lucy welcomed everybody and introductions were made. Lucy asked for people to raise their hands if they wish to speak, only one person to speak at a time and those dialling in to mute themselves when not speaking. It was noted that there were no Health partners in attendance at today's Partnership Board.



Minutes & Actions from the last meeting

Item:

Outstanding Actions:



- Gail to ask Tracy Crum, Chair of Herefordshire Partnership Board for some dates to set up a joint Herefordshire and Worcestershire Partnership Board Meeting – **waiting for Tracy to come back with dates for 2023 – Morag to chase.**
- Lesley to email Sam the 2023 dates separately after today's meeting – **actioned.**
- Lesley to circulate reports and presentations with the minutes – **actioned.**
- Francesca to check with the regional group of Local Authorities to see if they have any hard copy leaflets regarding the cost of living - **Lesley to email Francesca.**
- Daniel to check if Mencap have any hard copy leaflets regarding the cost of living – **actioned - links circulated.**
- Care Contributions and Assessment Team - Elaine and Fran to make the report more easily accessible with separate links – **Frequently Asked Questions have been drafted and should be ready early next week. There is some new information that needs to be added.**
- Care Contributions and Assessment Team - Elaine to look into pulling together a Frequently Asked Questions document – **actioned (see above).**
- Care Contributions and Assessment Team - Expert members to forward questions to Elaine to be included in the Frequently Asked Questions – **actioned.**

Item:

Outstanding Actions:

- Fran to circulate first draft of the Strategy to Partnership Board members in the next few weeks – **actioned. Fran has received some comments. Lots of work taking place. Chris Jordan is working on a first draft design version.**
- Partnership Board members to update their webpages with the correct weblink and email addresses.



N.O.W Expert Members Report

Item:

Report:

Rachel read out the report (Appendix 1).

Comments/Questions:

Fran said the link to the Dental Survey can be sent to providers.

Morag explained that Herefordshire and Worcestershire are the first areas to roll out the Oliver McGowan Training – there is a bit more work to be done before the training can be delivered. There were some issues with the paperwork being sent after the training.

Jenny asked about carer involvement in the Oliver McGowan training and asked how carers can help. Morag said the training is quite specific in terms of delivery – it must be delivered by a co-trainer with a Learning Disability, an Autistic co-trainer and a subject matter expert trainer. As the training develops towards tiers 2 and 3 delivery, there may be scope for carer involvement.

Jenny said Worcestershire Association of Carers will help share the Dental Survey and will add the link to their website. Jenny asked if carers could also fill out the

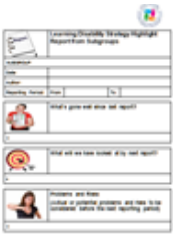


survey. Morag said this would be helpful, noting that the survey is about the experience of people with Learning Disabilities receiving dental services.



Actions:

- Morag to forward the Dental Survey link to Fran for circulation to providers
- Morag to send hard copies of the Dental Survey to Worcestershire Association of Carers



Highlight Reports

Item:

Report:



Having a Place to Live

Having a Place to Live

Sam read out the report (Appendix 2).

Fran asked if Sam and Adam would like an agenda slot at a future Partnership Board to discuss Supported Living in more detail. Sam and Adam said this would be good.

Sandra asked if Sam visited the smaller supported living homes as well. Sam said he could visit the smaller cluster flats – there would need to be some discussion around this.

Jenny asked if there were any plans to reinstate the quality checkers team – they used to undertake quality checks in peoples' homes. Catherine said the team still exists and she has been doing reviews over the phone. Experts by Experience haven't been able to go back out to visit since Covid. Catherine said she doesn't know if there is going to be a return to in-person visits. Jenny asked if there was some way that these visits could be expanded as so much more was picked up during the peer visits. Fran said she

will speak to Becci Hook, Quality Assurance Manager, and bring an update to a future Partnership Board.

Sandra said it is important that these visits are undertaken - she is aware of someone who is living in a flat with mould. Adam asked Sandra to send him the details and he will look into this.

Fran said the social workers are still regularly reviewing people and the Quality Assurance Team does detailed quality monitoring of providers.

Preparing for Adulthood

Next meeting is 2nd February 2023. An update will be provided at Partnership Board in March.



Right Support for Carers

Jenny read out the report (Appendix 3).



Right Support for Carers

Staying Healthy

Rachel read out her report (Appendix 4).



Staying Healthy

Sandra said carer reps are putting together a list of issues for the next Staying Healthy Subgroup.

It was noted that there is little representation from health colleagues at Staying Healthy due to clashes with other meetings.

No Health without
Mental Health!



Peoples Parliament - No Health without Mental Health!

Item:

Report:

Sam read out the report (Appendix 5).

Comments/Questions:

Fran said some of the keywords, quotes and phrases in the report could be used in the Learning Disability Strategy.



Fran said in Worcestershire we have a good network of day services and community groups and will raise the profile and awareness of the importance of mental health within the Learning Disability Strategy.



Kelly Palmer – Principal Social Worker - Introduction

Item:

Report:

Kelly went through her presentation (Appendix 6)

Comments/Questions:

Martin asked Kelly what success looks like and how will she measure this. What issues is the Principal Social Worker trying to tackle. Kelly explained that she will be looking at the roles and responsibilities of the Principal Social Worker and how these are being met at present. Kelly explained that the role has been in place in legislation since 2014 looking at practice oversight, but this is the first time in Worcestershire that it is a dedicated post. The benefit for Worcestershire will be having



someone who isn't directly attached to a team who can look at oversight and be able to challenge.

Jenny asked if the role is across the whole of social care. Kelly confirmed that the role is across the whole of adult social care. Teams have been invited to reflective sessions.

Sandra asked Kelly if recruitment and retention of social work staff comes under her remit. Kelly said recruitment comes under the Heads of Service but part of her role will be looking at staff wellbeing and how we can retain and support staff.

Partnership Board thanked Kelly for attending and said she is welcome to come back at any time.



Hear Me Now – Lorenzo Gordon & Huw Jones (Maldaba)

Item:

Report:

Lorenzo went through his presentation (Appendix 7).

Hear Me Now is an App that can go onto Apple and Android tablets, laptops and mobile phones.

It has been designed for people with learning disabilities and is individual to each person.

Link to website:

[Features – Hear Me Now \(hearmenowapp.com\)](http://hearmenowapp.com)



Comments/Questions:

Lucy asked about the cost. Lorenzo said they are waiting for Herefordshire & Worcestershire Integrated Care Board and the County Council for the go ahead and from that point it will be free.

Lucy said it is similar to the hospital passport. Lorenzo said yes it is similar. There is a bit in the App called About Me and this section will have the same layout for everyone but the information put into that section will be personal to the individual.

Fran asked if there was somewhere on the App that could be used to show information about needs when travelling e.g. on buses. Lorenzo said yes – any information can be stored on it. It doesn't have to be connected to the internet all the time to work – you can show people information already downloaded and you can take it with you anywhere and use it to show people what they need to know about you. Huw said people have used the App to put in specific travel instructions – e.g., I would like to get off at this stop.

Lucy said there are some people who cannot use technology and asked if there was a paper version. Lorenzo said one of the reasons they created the App was because of issues with paper versions. There are similar types of paper versions like the hospital passport.

Catherine asked how and when it would be rolled out. Lorenzo said they will definitely be rolling it out and it is supported by NHS England. A series of engagement sessions are being held for frontline staff. There is a delivery team that will support the roll out and Aimee is the link for this. There is some promotional information and they are working to create easy read versions of the information.

Fran said that Richard Keble (HWICB) is also a key link.

Actions:

- Aimee to contact Catherine to provide dates of the delivery sessions and provide promotional material





Any Other Business

Item:

Report:

Awareness Training:

Lucy and Rachel will be doing some awareness training with staff at the Commandery in Worcester. This is following positive feedback from the training they did at Hartlebury Castle Museum.



Review and Confirmation of Actions

Item:

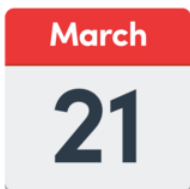
Report:

- Joint Herefordshire and Worcestershire Partnership Board Meeting – Morag to contact Tracy Crum regarding dates – suggestion to have this as a stand-alone Partnership Board. Fran, Lucy and Morag to discuss agenda with Tracy once a date has been set.
- Francesca to check with the regional group of Local Authorities to see if they have any hard copy leaflets regarding the cost of living.
- Morag to forward the Dental Survey link to Fran for circulation to providers.
- Morag to send hard copies of the Dental Survey to Worcestershire Association of Carers.
- Adam and Sam to have an item at a future Partnership Board to discuss Supported Living.

- Quality checkers team – Fran to speak to Becci Hook, Quality Assurance Manager, and bring an update to a future Partnership Board.
- Hear Me Now - Aimee to contact Catherine to provide dates of the delivery sessions and provide promotional material.
- Lesley to circulate reports and presentations with the minutes.

Date of Next Meeting

Date:



Details:

21st March 2023

11.00 am – 1.00 pm

Great Malvern Room/MS Teams

The Meeting Room can only accommodate 20 people, please notify Lesley if you want to attend “in person” nearer the time of the meeting using the LDPB email address:

LDPB@worcestershire.gov.uk

Appendices

Appendix 1 – Expert Members Report

Appendix 2 – Having a Place to Live Highlight Report

Appendix 3 – Right Support for Carers Highlight Report

Appendix 4 – Staying Healthy update

Appendix 5 – People’s Parliament Report

Appendix 6 – Principal Social Worker Presentation

Appendix 7 – Hear Me Now App presentation