



Learning Disability Partnership Board Minutes

21st March 2023

Great Malvern Room/MS Teams



Who was at the meeting?

Co-Chairs:

Lucy Hancock

Frances Kelsey

What they do:

Expert Member, SpeakEasy NOW

Lead Commissioner, Worcestershire County Council

Expert Members:

Rachel Barrett

Sam Sinderberry

What they do:

Expert Member, SpeakEasy NOW

Expert Member, SpeakEasy NOW

Supported by:

Morag Edmondson

Adrian Hare

What they do:

SpeakEasy NOW

SpeakEasy NOW

Carer Reps:

Chris Jordan

Sandra Rohan-Kickham

Martin Boniface

What they do:

Carer Rep (virtual)

Carer Rep (virtual)

Carer Rep (virtual)

Carer Reps:

Barbara Pugh

What they do:

Carer Rep

Other Professionals:

Mathew Gilbert

Where Next Association (virtual)

Cat Bennett

Our Way (virtual)

Martin Gallagher

Healthwatch (virtual)

Laura Westwood

Lead Commissioner, Worcestershire County Council (virtual)

Adam Jones

Commissioning Manager, Worcestershire County Council (virtual)

Aimee Davis

Commissioning Officer, Worcestershire County Council (virtual)

Lesley Wood

Commissioning & Monitoring Officer, Worcestershire County Council

Francesca Darby

Head of Learning Disability Services, Worcestershire County Council (virtual)

Elaine Chape

Care Contribution Assessment Team, Worcestershire County Council (virtual)

Rachael Skinner

Deputy Chief Nursing Officer, NHS Herefordshire & Worcestershire Integrated Care Board

Zardia Shields

Community Co-Ordinator, Midland Mencap (virtual)

**People who couldn't come to the meeting****Name:**

Gail Greer

What they do:

SpeakEasy NOW

Natalie Lackenby	Area Learning Disabilities Manager South, Worcestershire County Council
Pam Johnson	Midland Mencap
Richard Keble	Programme Lead for Learning Disability & Autism, NHS Herefordshire & Worcestershire Integrated Care Board
Charlotte Krivosic	SEND (Special Education Needs and Disability) Manager Post 16, Worcestershire Children First
Simon Adams	Healthwatch
Lynette Pearson	Area Learning Disabilities Manager North, Worcestershire County Council
Kathryn Hankins	Service Manager for Learning Disabilities, Herefordshire & Worcestershire Heath & Care Trust
Daniel Rogers	Midland Mencap
Catherine Quekett	Our Way



Welcome, Introductions and Rules of the Meeting

Lucy welcomed everybody and introductions were made. Lucy asked people dialling in to mute themselves when not speaking, and for people to raise their hands when they wanted to speak.



Minutes & Actions from the last meeting

Item:

Outstanding Actions:



- Joint Herefordshire and Worcestershire Partnership Board Meeting – Morag to contact Tracy Crum regarding dates – suggestion to have this as a stand-alone Partnership Board. Fran, Lucy and Morag to discuss agenda with Tracy once a date has been set –

looking to arrange a stand-alone joint meeting for October

- Francesca to check with the regional group of Local Authorities to see if they have any hard copy leaflets regarding the cost of living – **Francesca discussed with a couple of Local Authorities and they did not have the required information – SpeakEasy NOW are sharing information as it comes up – Worcestershire Association of Carers helpline can help signpost carers as well – Worcestershire County Council regularly send information around the provider networks – action closed**
- Morag to forward the Dental Survey link to Fran for circulation to providers - **actioned**
- Morag to send hard copies of the Dental Survey to Worcestershire Association of Carers - **actioned**
- Adam and Sam to have an item at a future Partnership Board to discuss Supported Living – **on Agenda for July's meeting**
- Quality checkers team – Fran to speak to Becci Hook, Quality Assurance Manager, and bring an update to a future Partnership Board – **actioned – to agenda for May**
- Hear Me Now - Aimee to contact Catherine to provide dates of the delivery sessions and provide promotional material – **actioned**
- Lesley to circulate reports and presentations with the minutes – **actioned**



N.O.W Expert Members Report – including updates from Health Checkers and People’s Parliament (Appendix 1)

Item:

Report:



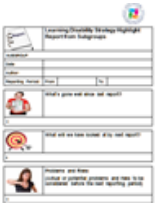
Rachel and Sam read out the reports and updates.



Comments/Questions:

Fran asked what the timing was for the new People’s Parliament paper – Morag and Sam said there will be a report in September to be discussed at a workshop in November.

Sandra said well done – it was good to see and hear the amazing work that was being done.



Highlight Reports (Appendix 2)

Item:

Report:



Having a Place to Live

Having a Place to Live

Next meeting being held on 9th May 2023.



Preparing for Adulthood (Appendix 2 PfA)

Fran went through her report.



Right Support for Carers

Sandra and Martin B. fed back the following from the subgroup meeting:

- Specialist dental services – some people have been waiting for 3 years
- Carers would like to find best practice examples of providers that are doing a good job of providing weight management advice
- WAC have 2 new people starting at end of March.
- Care Contributions – it is important that support plans detail all additional needs that people might have and decisions about funding
- Who to contact if there were issues about housing
- What support is there for elderly carers and getting support packages put in place where appropriate

Rachael Skinner said dental services had been discussed at LeDeR and other forums. NHS Herefordshire & Worcestershire Integrated Care Board are taking on commissioning of dental services from April 2023 and Rachael will find out whether specialist dentistry is also included in this.

Rachael said it is important to recognise when providers do things well. Unfortunately, many examples that come to LeDeR are of where things have not been done well across the system. This is something that LeDeR want to focus on over the next year.

Fran said where we do have examples of good practice, we try to recognise it – one of the providers presented at the online Healthy Bowel Event and shared good practice and useful templates and processes. Another provider has been identified and will be approached to share some good practice relating to end-of-life care.

Adrian said visits have been arranged by Speakeasy to dental services in Hereford and he has contacted 14 high street dentists and has only had one response so far to say they don't have NHS patients only private patients.

Sandra said it is really concerning if you know that someone is not getting appropriate dental health care.

Sandra asked Fran if there was a link to the good practice shared at the online Healthy Bowel Event – Fran said she will check.



Staying Healthy (Appendix 2 SH)

Rachel read out her update.

Sandra said trying to get replacements for equipment is difficult – she has been sent two lots of equipment that aren't appropriate. Sandra is going to raise this with CHC.

Laura said she is happy to raise the issues with the Equipment Service and get some feedback.



LD Strategy – Fran (Appendix 3)

Item:

Report:



Chris and Fran went through the new draft layout.

Chris and Fran asked for some good quality images to go in the Strategy.

We are considering adding photo symbols for each action.

The font will be bigger and better spaced out.

Logos will be added – still waiting for consent from a few of the partners.

Francesca suggested some information from the LD Teams regarding named workers.

Rachael suggested some information from the Complex Needs Team Key Workers.

Still need a couple of case studies for some themes: Life Changes, Being Safe and Right Support for Carers.

Aiming to get the content finished by end of March 2023 so Chris can put everything into the final design draft.

Good quality images are needed for A Place to Live, A Home; Being Safe and Right Support for Carers. Consent will need to be gained to use the photos in the Strategy.

Year 1 Action Plan - Actions to be added for Preparing for Adulthood; Mental capacity/best interests following on from LeDeR; Employment/volunteering and Being Safe.



Comments/Questions:

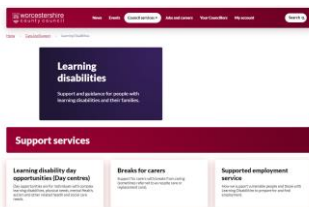
Some of the colours do not look good on the big screen (magenta) and it is hard to read – these will need to be changed. Fran said that the colours in the draft are just for the draft version and the final version will look very different.

Martin B asked if the strategy will follow guidelines for people who are visually impaired – colour palettes, links etc. Fran said we will try and follow guidelines as closely as possible. Chris said the plan is to get the design finished as much as we can and we can then focus on the layout.



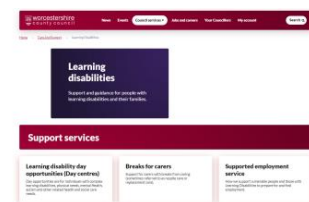
Actions:

- Draft Action Plan table to be circulated with the meeting papers for any feedback before end of March



WCC LD Webpages

Item:



Report:

Fran shared WCC's updated Learning Disability Webpages.

Fran also shared two other webpage layouts as examples of how the LD page could look – Partnership Board preferred the layout of the SENDIASS page.



Comments/Questions:

It was suggested that a photo of the Partnership Board or the Partnership Board logo be used for the Partnership Board page.

Martin B said any photos used need to have some meaning.

Martin B asked if Search Engine Optimisation was being used – Fran said she thought it was but would check with the Web Team.



Celebrating Success

Item:

Report:



Fran explained that we will have a regular section on the LDPB agenda called “Celebrating Success” where partners and organisations can showcase and celebrate good practice. Let Fran or Lesley know if you have any items for this section.

On 30th January Praxis held its first ever awards ceremony in England. These are case studies of the winners:

Case Study 1:

M has historically suffered from ill health due to complex health needs. Previously they were a frequent inpatient at the local hospital where they were regularly treated for reoccurring chest infections. Their health and wellbeing has greatly improved over the last 12 months. Their mental health has improved significantly. They engage and interact well with all the staff. They are taking part in regular exercise and engaging with activities of their choice. They can regularly be found wandering the grounds of the placement, enjoying the fresh air. They have not had any hospital admissions in 12 months and have remained fit, well and infection free. M expresses themselves well and presents as happy and content. Their

improved health and wellbeing has given them more freedom and choice.

Case Study 2:

A came to the placement with a love for music and a whole host of DJ equipment including disco lights, a smoke machine, microphones and endless CDs, not to mention a full set of drums and an electronic keyboard. They became the resident DJ, setting up in the dining room with their equipment, taking to the mic and entertaining fellow residents and staff alike. They take requests and are happy to play anything to suit. The aim has always been to get everyone bopping, dancing and singing away.

Case Study 3:

When C came to live at the placement it was thought they had early onset dementia and that they could no longer live in a supported living setting. Once they had settled in, it was apparent they did not have dementia and they made great progress. It was reported that before moving, they wouldn't socialise with others, ate in their room and liked to wear their pyjamas all day. Over time and with support from staff, they started to do little daily living tasks around the house, giving them a sense of purpose. They also started taking part in activities around the house. One of C's biggest achievements is going out on the bus to the community. It started with short outings but now they go to the theatre, discos, cafes, and meet their parents. Their favourite activity is going for an ice-cream.



Any Other Business

Item:



Report:

Giving People with LD a Voice contract – Emma Allen

- WCC Commissioning Team are in the process of recommissioning the contract.
- Emma and Amanda Blackton would like to come and talk to people who use the service and discuss their

experiences and what they would like the service to look like in the future.

- Emma is meeting with Morag to look at how she and Amanda can meet with Expert Members. Emma will also be contacting Cat at Our Way.
- An easy read questionnaire will be prepared for these sessions.

Issue of people with powered wheelchairs struggling to access public transport - Martin Boniface

- Generally seems to be a disregard from other people on public transport, not making space for people with powered wheelchairs. There isn't enough space on buses for powered wheelchairs and being able to safely get on/off.
- Sam said some of it is to do with bus driver training and gave an example of a bus driver just watching someone in a powered wheelchair struggling to get on the bus – the driver did not know how to activate the ramp.
- Sandra said these issues used to be discussed through the Staying Safe subgroup and fed back to Transport.
- Transport is a cross-cutting theme in the Strategy.
- There is an Active Travel Stakeholder Group being set up by WCC and Fran and Morag are going to sign up.

Our Way Link Workers – Cat

The Link workers are looking for stories and case studies around housing that can be used for their projects.



Review and Confirmation of Actions

Item:

Report:



- Lesley to circulate reports with the minutes
- Laura to raise equipment issues with the Equipment Service and get some feedback
- NHS Herefordshire & Worcestershire Integrated Care Board are taking on commissioning of dental services

from April 2023 - Rachael Skinner to find out whether specialist dentistry is also included in this

- Healthy Bowel Event – Fran to check if there is a link to the online event
- Action Plan table to be circulated with the meeting papers for any feedback before end of March
- Good quality images and case studies for the Strategy to be forwarded to Fran and Lesley before end of March
- Transport issues to be included as part of the Strategy Action Plan
- Members of Partnership Board to feedback any stories/case studies for the Our Way Link Workers

Date of Next Meeting

Date:



Details:

16th May 2023

11.00 am – 1.00 pm

Great Malvern Room/MS Teams

The Meeting Room can only accommodate 20 people, please notify Lesley if you want to attend “in person” nearer the time of the meeting using the LDPB email address:

LDPB@worcestershire.gov.uk

Appendices

Appendix 1 – Expert Members Report including updates from Health Checkers & People’s Parliament

Appendix 2 (PfA) – Preparing for Adulthood Highlight Report

Appendix 2 (SH) – Staying Healthy Update

Appendix 3 – Draft LD Strategy (draft layout)